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## Overview and Scrutiny Committee

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MONDAY, 8TH JUNE, 2015 at 6.00 pm - CIVIC CENTRE, HIGH ROAD, WOOD GREEN, N22 8LE.

**MEMBERS:** Councillors Wright (Chair), Connor (Vice-Chair), Akwasi-Ayisi, Hearn and Jogee

**Co-Optees:** Mr L Collier, Ms Y. Denny, Mr C Ekeowa and Mr K Taye.

### **AGENDA**

#### **1. FILMING AT MEETINGS**

Please note that this meeting may be filmed or recorded by the Council for live or subsequent broadcast via the Council's internet site or by anyone attending the meeting using any communication method. Although we ask members of the public recording, filming or reporting on the meeting not to include the public seating areas, members of the public attending the meeting should be aware that we cannot guarantee that they will not be filmed or recorded by others attending the meeting. Members of the public participating in the meeting (e.g. making deputations, asking questions, making oral protests) should be aware that they are likely to be filmed, recorded or reported on.

By entering the meeting room and using the public seating area, you are consenting to being filmed and to the possible use of those images and sound recordings.

The chair of the meeting has the discretion to terminate or suspend filming or recording, if in his or her opinion continuation of the filming, recording or reporting would disrupt or prejudice the proceedings, infringe the rights of any individual or may lead to the breach of a legal obligation by the Council.

#### **2. APOLOGIES FOR ABSENCE**

#### **3. URGENT BUSINESS**

The Chair will consider the admission of any late items of urgent business. (Late items will be considered under the agenda item where they appear. New items will be dealt with at item 14 below).

#### **4. DECLARATIONS OF INTEREST**

A member with a disclosable pecuniary interest or a prejudicial interest in a matter who attends a meeting of the authority at which the matter is considered:

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent, and
- (ii) may not participate in any discussion or vote on the matter and must withdraw from the meeting room.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Register of Members' Interests or the subject of a pending notification must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal interests and prejudicial interests are defined at Paragraphs 5-7 and Appendix A of the Members' Code of Conduct

#### **5. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS**

To consider any requests received in accordance with Part 4, Section B, paragraph 29 of the Council's Constitution.

#### **6. MINUTES (PAGES 1 - 10)**

To approve the minutes of the Overview and Scrutiny Committee meeting held on 26 March 2015.

#### **7. MINUTES OF SCRUTINY PANEL MEETINGS (PAGES 11 - 44)**

To receive and note the following minutes:

- a. Environment and Community Safety Scrutiny Panel – 10 March 2015
- b. Adults and Health Scrutiny Panel – 18 March 2015
- c. Children and Young People's Scrutiny Panel – 18 March 2015
- d. Housing and Regeneration Scrutiny Panel – 18 March 2015

#### **8. CABINET MEMBER QUESTIONS - LEADER'S REPORT ON COUNCIL PRIORITIES**

To receive a verbal report from the Leader, Councillor Claire Kober, setting out the Council's priorities for the municipal year.

**9. CONFIRMATION OF MEMBERSHIPS AND TERMS OF REFERENCE OF SCRUTINY BODIES**

To agree the recommendations in the report confirming the memberships and remits of the Panels, presented by Martin Bradford, Scrutiny Officer.

**REPORT TO FOLLOW**

**10. OVERVIEW AND SCRUTINY WORK PROGRAMME DEVELOPMENT (PAGES 45 - 60)**

The report sets out some basic principles of good work programming and highlights key consultative processes that will help develop the 2015/16 scrutiny work programme, presented by Christian Scade, Scrutiny Officer.

**11. DELEGATED DECISION - APPOINTMENT OF REPRESENTATIVES TO THE JOINT HEALTH OVERVIEW AND SCRUTINY COMMITTEE (JHOSC) (PAGES 61 - 66)**

To note the urgent report detailing the decision taken by the Chief Executive, London Borough of Haringey, in consultation with the Chair of Overview & Scrutiny.

**12. SCRUTINY ANNUAL REPORT (PAGES 67 - 88)**

To consider and agree the draft annual report reviewing Overview & Scrutiny work in 2014/15, introduced by Martin Bradford, Scrutiny Officer.

**13. SCRUTINY REVIEWS UPDATE**

To note the verbal update on continued scrutiny projects from 2014/15, by Scrutiny Officers: Martin Bradford, Rob Mack and Christian Scade.

**14. NEW ITEMS OF URGENT BUSINESS**

**15. FUTURE MEETINGS**

Monday 27 July 2015  
Monday 19 October 2015  
Monday 30 November 2015  
Thursday 17 December 2015  
Monday 25 January 2016  
Tuesday 8 March 2016

Bernie Ryan  
Assistant Director – Corporate Governance  
and Monitoring Officer  
River Park House  
225 High Road  
Wood Green  
London N22 8HQ

Natalie Layton  
Principal Committee Co-Ordinator  
Tel: 020-8489 2919  
Fax: 020-8881 5218  
Email: [natalie.layton@haringey.gov.uk](mailto:natalie.layton@haringey.gov.uk)

Friday 29 May 2015

**MINUTES OF THE OVERVIEW AND SCRUTINY COMMITTEE**  
**THURSDAY, 26 MARCH 2015**

**Councillors**    **Councillors Adje, B Blake, Connor (Vice-Chair) and Hearn**

**Apologies**    **Councillor Bull**

**Also Present:**    **Co-optees:** Yvonne Denny (Church Representative)  
**Councillors:** Goldberg  
**Officers:** Andrew Billany (Chief Executive, Homes For Haringey), Martin Bradford (Policy Officer), Jim Brady (Revenue, Benefits and Customer Service Manager), Bernadette Brewster (Heads of Libraries), Vicky Clark (Regeneration Consultant), John McRory (Majors Team Leader – Planning & Regeneration), David Murray (Customer Services Integration Lead), Christian Scade (Policy Officer), Catherine Swaile (Vulnerable Children’s Joint Commissioning Manager, Haringey CCG), Andrew Wright (Director Strategic Development, Barnet Enfield Haringey Mental Health Trust), Natalie Layton (Clerk)  
**And** 1 member of the public

**MINUTE  
NO.**

**SUBJECT/DECISION**

<b>OSCO01.</b>	<b>ORDER OF AGENDA</b>  RESOLVED to vary the order of the agenda to accommodate those in attendance.
<b>OSCO02.</b>	<b>WEBCASTING</b>  NOTED that the meeting was recorded.
<b>OSCO03.</b>	<b>APOLOGIES FOR ABSENCE</b>  RECEIVED apologies for absence from the meeting from Tracie Evans (Chief Operating Officer) and Councillor Gideon Bull. The Committee wished Councillor Bull a quick recovery.
<b>OSCO04.</b>	<b>URGENT BUSINESS</b>  None.
<b>OSCO05.</b>	<b>DECLARATIONS OF INTEREST</b>  Yvonne Denny declared a personal interest as a member of the Community Reference Group for St Ann’s Hospital Redevelopment.
<b>OSCO06.</b>	<b>DEPUTATIONS/ PETITIONS/ PRESENTATIONS/ QUESTIONS</b>  None.
<b>OSCO07.</b>	<b>CABINET MEMBER QUESTIONS - CABINET MEMBER FOR ECONOMIC DEVELOPMENT, SOCIAL INCLUSION AND SUSTAINABILITY</b>  RECEIVED a verbal update on the work of the Cabinet Member for Economic

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Development, Social Inclusion and Sustainability, Councillor Joe Goldberg, including:

- plans to celebrate 50 years of the Council;
- a report on Economic Growth had been presented to Cabinet in January detailing the Council's plans to tackle unemployment and attract employers to the Borough. The report would be circulated to the Committee;

**Action: Clerk & Vicky Clark**

- Cabinet Members and Officers were working across services to define social inclusion;
- continued working with partners such as Durham University on sustainability and encouraging green enterprise.

NOTED, in response to questions, that

- the challenge of providing sites for economic development when there was such demand for housing sites was recognised. Job density per square metre would be a focus for the Council as less employment land would be available in the future;
- the success of economic growth would be measured by lower unemployment figures provided in national public statistics;
- Haringey did not currently have an established Chambers of Commerce for local businesses to network and drive the local economy;
- the importance of rate relief for small businesses was recognised and there were concerns that some charity shops for charities which did not serve the local population still benefitted from 100% rate relief.
- the Council was focussing on supporting and developing skills in the textile industry, which had maintained a competitive advantage during recent difficult times;
- labour shortages in science, technology, engineering and mathematics (STEM) were recognised and the Council would focus on promoting such skills to children at primary school to enable young people to compete in the job market and to encourage females in these areas;
- 'A pilot project in Tottenham will see 'Prospects' careers advisors visit schools to provide careers education to Year 7-9 children before they made GCSE option choices, helping them understand the range of jobs available in London;
- The Council is also in discussion with the Knowledge Innovation Communities (KIC) at Imperial College to explore the potential to provide workspace for growing technology-led businesses

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	<ul style="list-style-type: none"> <li>• a large engineering depot would be established in Hornsey by Siemens and would offer apprenticeship opportunities;</li> <li>• the recently established Employment and Skills Board would work with local employment and training providers to agree strategic direction It was accepted that the board needed to expand to include employers;</li> <li>• getting young people into employment was the main priority, followed by dealing with the barriers to employment for the long-term unemployed, including social inclusion.</li> </ul> <p><b>RESOLVED to note the work of the Cabinet Member for Economic Development, Social Inclusion and Sustainability.</b></p>
OSCO08.	<p><b>ST ANN'S REDEVELOPMENT UPDATE</b></p> <p>RECEIVED a Powerpoint presentation by the Director of the Barnet, Enfield and Haringey Mental Health Trust, Andrew Wright on the redevelopment of St Ann's Hospital site. A copy of the presentation can be obtained by contacting <a href="mailto:Natalie.layton@haringey.gov.uk">Natalie.layton@haringey.gov.uk</a>.</p> <p>NOTED, in response to questions and discussions, that</p> <ul style="list-style-type: none"> <li>• many of the Victorian structures on the St Ann's site would remain and be improved, including the mortuary, the water tower, the administration block, Orchard House and Mayfield House as well as the exit onto Mortises Road;</li> <li>• two thirds of the western part of the site would be sold for residential purposes and concerns were raised by the Committee that only 14% would be affordable housing;</li> <li>• for the redevelopment scheme to be viable the sale of the land needed to achieve £40m;</li> <li>• current facilities on the site were inadequate and the redevelopment would result in Haringey having the best facilities in the Barnet, Enfield and Haringey Mental Health Trust;</li> <li>• the planning application approved by Haringey Council on 16 March 2015 was only an outline application for the floor, template and height of the scheme and the Community Reference Group would continue to be consulted on the design. ;</li> <li>• brass plaques and other artefacts would be relocated at a suitable site in the redevelopment.</li> </ul> <p><b>RESOLVED to note the presentation.</b></p>

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<b>OSCO09.</b>	<p data-bbox="304 194 1474 235"><b>LIBRARIES REVIEW</b></p> <p data-bbox="304 280 1474 392">RECEIVED the Powerpoint presentation by David Murray (Customer Services Integration Lead) and Bernadette Brewster (Head of Libraries), pages 1-26 of the agenda pack.</p> <p data-bbox="304 425 1474 459">During questions from the Committee the following was noted:</p> <p data-bbox="304 504 1474 571">a. More than 1000 people had been consulted as part of the review, including 100 non-users and older people. Feedback included:</p> <ul data-bbox="462 616 1474 1019" style="list-style-type: none"><li>• Older people valued having library services in the locality which they could walk to, where there were familiar faces and activities for older people and where they could meet people they knew in a safe place.</li><li>• Older people said that they would like to see more activities which enabled libraries staff to spend more time with them, such as reading groups.</li><li>• A member of the public in attendance highlighted that people also wanted the libraries to provide links to other services.</li></ul> <p data-bbox="304 1064 1474 1198">b. The first floor areas of Muswell Hill and Highgate libraries were not fully accessible to wheelchair users. An access audit had been conducted and the mobile library service would continue with large print and audio books being available.</p> <p data-bbox="304 1243 1474 1310">c. The Council's Communications Service would be utilised to promote the activities provided by the libraries service.</p> <p data-bbox="304 1355 1474 1489">d. Each library will have an individual plan for improvement and it was emphasised that libraries' opening hours would not be reduced. Investigation would take place into more effective opening hours such as earlier opening to enable visitors on their way to work.</p> <p data-bbox="304 1534 1474 1646">e. Unused books were being removed from libraries and an ongoing programme of refreshing book stocks had started. Officers were asked to ensure new children's books were provided at St Ann's library. <b>Action: Bernadette Brewster</b></p> <p data-bbox="304 1713 1474 1870">f. Customer service functions would move from Apex House (which was closing) to Marcus Garvey and Wood Green libraries. Whilst there would not be a customer service function at St Ann's library there would be access to some online services from St Ann's library.</p> <p data-bbox="304 1904 1474 1971">g. The challenge of redesigning services within the available budget was recognised.</p> <p data-bbox="304 2016 1474 2116">h. Concerns were raised that the £80,000 being spent on a feasibility study for the future use of the Muswell Hill library could have been put towards installing a lift at the library.</p>
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	<p>The feasibility study would explore possibilities for the whole site including selling the site in order to invest the capital receipt into other services and re-provision of the library on the same site.</p> <p><b>RESOLVED to note the presentation.</b></p>
<p><b>OSCO10.</b></p>	<p><b>SCRUTINY REVIEW UPDATE - UNDER OCCUPATION IN SOCIAL HOUSING</b></p> <p>RECEIVED the updated service responses further to the scrutiny review of under occupation in social housing and housing benefit entitlement, completed in April 2014, introduced by Andrew Billany, Managing Director, Homes for Haringey, as laid out on pages 27-49 of the agenda pack.</p> <p>Mr Billany and Jim Brady, LB Haringey Revenue and Benefits Customer Services Manager answered questions from the Committee.</p> <p>NOTED that</p> <ul style="list-style-type: none"> <li>• the prospect of the Affordable Homes Bill being amended to allow certain tenants to be exempted from the 'bedroom tax' depended on the result of the forthcoming election;</li> <li>• the Committee would receive an update on the numbers of tenants who have had to downsize as a result of the bedroom tax;</li> </ul> <p style="text-align: right;"><b>Action: Andrew Billany</b></p> <p><b>Post-meeting note:</b> Our data shows that, since 1 April 2013, there have been 168 tenants affected by the Bedroom Tax who have downsized and moved to a smaller home. We work with the tenants to help find solutions to the Benefit shortfall, due to the Bedroom Tax, and moving home is one of the options which is explored. Whilst the Bedroom Tax is a factor in prompting the wish to move, it is part of a series of influences, and we cannot confirm with certainty which of those 168 moves were brought about solely because of Bedroom Tax.</p> <ul style="list-style-type: none"> <li>• the HomeSwapper service, paid for by Haringey, had encouraged tenants to swap between different registered housing providers and not only between the Council's housing stock. More work could be done in collaboration with other providers to increase the number of tenants moving to smaller properties but the Council followed good practice in relation to its own stock using its lettings agency and housing allocation service;</li> <li>• Discretionary Housing Payments (DHPs) would be paid based on assessments of individual incomes and exceptional circumstances, for example where there was a gap in wages being paid due to changing jobs or where people did not want to move homes and take their children out of a local school;</li> <li>• the Council had slightly overspent its £2.465m DHP government allocation this year and is funding the overspend. Next year the DHP government allocation will reduce to £1.485m but demand for DHP</li> </ul>

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	<p>spending was likely to exceed this;</p> <ul style="list-style-type: none"> <li>• the Council provided early intervention where tenants risked being evicted or were facing financial difficulty;</li> <li>• the housing service was focused on embedding practices for early intervention. The number of benefit cap claimants had reduced by approximately 200 as a result of early interventions and more people were claiming working tax credits;</li> <li>• the Committee expressed concern at the cost of DHPs to the Council and the risk of increasing homelessness if DHPs were not made.</li> </ul> <p><b>RESOLVED to note the updated responses to the recommendations as set out in the table in Appendix A of the report.</b></p>
<p><b>OSCO11.</b></p>	<p><b>SCRUTINY REVIEW - COUNCIL'S ROLE IN HOUSING DEVELOPMENT</b></p> <p>NOTED a verbal update from Martin Bradford, Policy Officer, on the progress of the Housing and Regeneration Scrutiny Panel review on the Council's role in Housing Development. Further evidence gathering would take place and discussions with other local authorities on how they funded their housing build programmes before a final report was presented to the Overview &amp; Scrutiny Committee in June 2015.</p>
<p><b>OSCO12.</b></p>	<p><b>SCRUTINY REVIEW - JOB SUPPORT MARKET</b></p> <p>NOTED a verbal update from Martin Bradford, Policy Officer, on the progress of the Housing and Regeneration Scrutiny Panel review of the Job Support Market in terms of the Council's offer to the long term unemployed. Evidence gathering and site visits had taken place and further work would continue before a final report was presented to the Overview &amp; Scrutiny Committee in June 2015.</p> <p>The Chair highlighted that the Panel was likely to recommend that a housing support desk be established within the Job Centre.</p>
<p><b>OSCO13.</b></p>	<p><b>SCRUTINY REVIEW - TRANSITION FROM CHILD MENTAL HEALTH SERVICES TO ADULT MENTAL HEALTH SERVICES</b></p> <p>RECEIVED the report of the Adults and Health Scrutiny Panel scrutiny review of Transition from Child Mental Health Services to Adult Mental Health Services (pages 51-94 of the agenda pack) introduced by Councillor Pippa Connor, Chair of the Adults and Health Scrutiny Panel and Caroline Swaile (Joint Commissioning Manager) as laid out in the report.</p> <p>NOTED the seven recommendations on pages 61-62. The Chair moved that the report and its recommendations be agreed and a discussion followed, including:</p> <ul style="list-style-type: none"> <li>• acknowledgement of the difficulties in engaging with young people during the review;</li> <li>• assurances that young people affected by mental health as well as other</li> </ul>

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	<p>agencies and the wider community, would be involved going forward with the recommendations;</p> <ul style="list-style-type: none"> <li>• that the frequency of multi-disciplinary and multi-agency meetings, in recommendation 6, could be determined once the meetings were established.</li> </ul> <p><b>RESOLVED that</b></p> <p><b>(a) the report be agreed; and</b></p> <p><b>(b) the recommendations in the final report be agreed.</b></p>
<p><b>OSCO14.</b></p>	<p><b>SCRUTINY REVIEW - YOUTH TRANSITION</b></p> <p>NOTED a verbal update from Councillor Kirsten Hearn, Chair of the Children and Young People’s Scrutiny Panel, on the progress of the scrutiny review into youth transition. The review focussed on the challenges for young people in achieving their ambitions and further engagement with young people would be taking place and a report would be presented to the Committee in due Course.</p>
<p><b>OSCO15.</b></p>	<p><b>SCRUTINY REVIEW - VIOLENCE AGAINST WOMEN AND GIRLS</b></p> <p>RECEIVED the report of the Environment and Community Safety Scrutiny Panel review in to Violence Against Women and Girls (pages 1-32 of the supplementary agenda pack) introduced by Councillor Barbara Blake, Chair of the Scrutiny Panel.</p> <p>NOTED the 13 recommendations on pages 9-10 setting a framework for further work.</p> <p>The Committee discussed the report and the following comments were noted:</p> <ul style="list-style-type: none"> <li>• Stay Safe East, an organisation working around hate crimes and domestic violence against disabled people, as well as other charities, should be included in the Violence Against Women and Girls Strategic Group;</li> <li>• the definition of domestic violence should incorporate mention of disabled people and women including carers who were not necessarily family members;</li> <li>• concerns were expressed about legislation referring to coercive behaviour excluded people without capacity;</li> <li>• issues facing disabled women from different communities including the lack of accessible refuge beds for disabled people were raised;</li> <li>• the Committee generally agreed that professionals should be trained to ask questions about domestic violence at all opportunities.</li> </ul> <p><i>Clerk’s note: Yvonne Denny left the meeting at this point (21:15 hrs)</i></p>

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	<p><b>RESOLVED that</b></p> <p>(a) the report be agreed; and</p> <p>(b) the recommendations contained in the final report be agreed.</p>
<b>OSCO16.</b>	<p><b>NEW ITEMS OF URGENT BUSINESS</b></p> <p>None.</p>
<b>OSCO17.</b>	<p><b>REFLECTION ON THE PAST YEAR</b></p> <p>RECEIVED a presentation from Christian Scade and Martin Bradford (Policy Officers) on the work of overview and scrutiny.</p> <p>NOTED the following time table:</p> <ul style="list-style-type: none"> <li>• <b>14 May 2015</b> – Annual Council</li> <li>• <b>Late May</b> – Scrutiny Survey, Scrutiny Cafe, Planning for June/ July</li> <li>• <b>8 June</b> – first Overview &amp; Scrutiny Committee meeting to include membership and terms of reference for scrutiny panels</li> <li>• <b>Late June/early July</b> – first round of panel meetings, Q&amp;A sessions with Cabinet Members, identifying future issues and timescales</li> <li>• <b>27 July 2015</b> – Overview and Scrutiny Committee meeting to confirm work plans</li> </ul> <p><b>RESOLVED to note the presentation, including the timetable recorded above and to agree that officers set up a meeting with Scrutiny Panel Chairs to reflect on the work of the panels over the past year.</b></p>
<b>OSCO18.</b>	<p><b>SCRUTINY PANEL MINUTES</b></p> <p>RECEIVED and NOTED the minutes of the following Scrutiny Panel meetings:</p> <p>a. Adults and Health Scrutiny Panel – 22 January 2015</p> <p>b. Children and Young People’s Scrutiny Panel – 22 January 2015</p> <p>c. Housing and Regeneration Scrutiny Panel – 22 January 2015</p> <p>d. Environment and Community Safety Scrutiny Panel – 27 January 2015</p>
<b>OSCO19.</b>	<p><b>MINUTES</b></p> <p><b>RESOLVED that the minutes of the meeting held on 26 January 2015 and the Special Call-in meeting held on 20 February 2015 be approved and signed by the Chair as a correct record.</b></p>
<b>OSCO20.</b>	<p><b>FUTURE MEETINGS</b></p> <p>NOTED the following dates: 8 June 2015, 27 July 2015, 19 October 2015, 30 November 2015, 17 December 2015, 25 January 2016, 8 March 2016</p>

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CHAIR Councillor Pippa Connor

*The meeting ended at 21:50 hrs*

Councillor ..... (Chair)

**SIGNED AT MEETING.....DAY**

**OF.....**

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**MINUTES OF THE ENVIRONMENT AND COMMUNITY SAFETY SCRUTINY PANEL  
TUESDAY, 10 MARCH 2015**

Councillors B Blake (Chair), Gallagher, Gunes, Hare, Jogee and Wright

Co-Optees Mr I. Sygrave (Haringey Association of Neighbourhood Watches)

**CSP1. APOLOGIES FOR ABSENCE**

An apology for absence was received from Councillor Newton.

**CSP2. DECLARATIONS OF INTEREST**

None.

**CSP3. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS**

None.

**CSP4. MINUTES**

**AGREED:**

That the minutes of the meeting of 27 January 2105 be approved.

**CSP5. CABINET MEMBER QUESTIONS; CABINET MEMBER FOR COMMUNITIES**

Councillor Vanier, the Cabinet Member for Communities, reported on the key areas and developments within her portfolio as follows:

- Haringey was one of three boroughs that had been selected by the MOPAC to take part in a specific programme aimed at addressing the issue of gang violence. This was referred to as Operation Shield;
- The borough's Safer Neighbourhood Board was working well and had wide representation from across the borough;
- In response to anti semitic chanting on tube trains by West Ham supporters before a recent football match at Tottenham Hotspur, she had written to the British Transport Police asking what action they were planning to take;
- There had been effective partnership work with the Police to address anti social behaviour and drug dealing on the Love Lane estate in Tottenham. The ASBAT team had put up cameras and obtained evidence that had enabled action to be taken against several people. There had also been issues with prostitution. There had been no reports so far of people who action had been taken against returning to the area;
- A response was being prepared by the Community Safety Partnership to the issues raised by the recent report into child sexual exploitation in Rotherham;
- Statistics for levels of non domestic violence with injury within the borough were still high compared with similar local authority areas. Operation Equinox had been

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launched to address the issue. In particular, this had included an SOS bus that was aimed to assist victims.

The Panel were of the view that the partnership approach that had proven successful on the Love Lane Estate needed to be replicated elsewhere. It was noted that the joint action on the estate had taken three years to achieve its objectives. Individual organisations now had fewer resources and therefore needed to pool them in order to address issues effectively. A similar process was being developed in Northumberland Park and the Department for Communities and Local Government had recently provided grant funding for capacity building work in the area. The model developed as part of this was intended to be transferable to other areas.

The Borough Commander commented that partners wished to have a model that fitted everywhere. The intention was to promote support and engagement with communities, as well as enforcement. It was important that any model was not over reliant on Police intelligence and was informed by wider local information. Prioritising particular areas facilitated the identification of resources to address issues. Although the model was intended to be transferable, it might be necessary for it to be adapted to fit local circumstances.

The Panel noted there had previously been issues with drug dealing in the Ladder area of Haringay. Action had been taken to address this, including the use of Acceptable Behaviour Contracts (ABCs). However, the problem had re-surfaced in recent months and there was some frustration amongst local residents that it had not been possible to deal successfully with it. The perpetrators often disappeared before the Safer Neighbourhood Team attended the scene. Residents had asked for CCTV to be installed or for plain clothes officers to attend but had been told that there were not the resources available to do this.

The Panel noted that effective work with the local community had taken place in Hornsey. A dialogue had been developed between local businesses and partners in the area. Crime prevention work had been undertaken and a radio link established. There was now also a traders association in the area. Panel Members commented that action had been effective once it had been initiated. However, a more proactive approach by partners would be beneficial.

In response to a question regarding recent criticism of the Prevent scheme to address violent extremism, the Cabinet Member reported that positive work had been undertaken with the Muslim community in Haringey. This had included training for teachers. There had also been joint meetings of local mosques. Work had also been undertaken to encourage third party reporting. Although progress had been slow with this, it would nevertheless be pursued. The Panel noted that referrals were now being received from schools. Where there were concerns, multi agency case conferences were arranged.

The Panel were of the view that the new Counter Terrorism Act could have implications for civil liberties and community relations and felt that a briefing might be of benefit.

**AGREED:**

That a briefing be provided to a future meeting of the Panel on the implications of the Counter Terrorism Act 2015.



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**CSP6. GANGS AND OPERATION SHIELD**

Gareth Llywelyn-Roberts, the Offender Management Strategic Lead, reported that the Offender Management Unit was a single, co-located body. It included the Integrated Gangs Unit which had a dual enforcement and engagement role. It provided a single link to all support agencies and could mentor, support and intervene with individuals who wished to exit gangs. Gang Exit Workers worked with a cohort of up to 70 gang affected individuals and a range of different partners. Re-offending by those on the programme had been reduced by 58%, including a reduction in the seriousness of offences committed. The retention rate was 89% and over 60% were in either education or employment.

Operation Shield was an initiative that was aimed at reducing gang violence that involved a range of partners, led by the Police. It targeted those individuals whose behaviour had the greatest negative impact on local communities. It was underpinned by three key strands:

- Consequences for Violence - identifying and focusing enforcement on those groups involved in the continuation of violent offences;
- Community Voice - mobilising local communities and key members to reinforce key moral messages that violence will not be tolerated;
- Help for those who ask - allowing individuals the opportunity to exit from the criminal lifestyle.

A significant amount of drugs were distributed through gangs. It was considered disrespectful to enter another gang's area. Violence was also often caused by individuals seeking to escalate disputes in order to progress their position or by drug users. The vast majority of gang members were vulnerable and characterised by issues such as school exclusion and ADHD. Work was being undertaken through schools and there was now a clear referral route.

In answer to a question, Mr Llywelyn-Roberts stated that the Gang Intervention Model would not target people for enforcement on a 'by association' basis. This was an issue which had been promoted by groups opposed to the Shield initiative. In all circumstances, enforcement action could only be taken against those who committed the offence. The Shield model was clear that where a trigger offence was committed this would in turn trigger the enforcement action against the whole group identified as being part of the 'gang' but this would only be for offences they had committed.

In answer to a question, Mr Llywelyn-Roberts reported that 86% of offenders identified as gang members were young black men. There were also specific gangs that tended to have members from specific ethnic backgrounds i.e. Turkish, Albanian and Somali young people. The ethnic disproportionality was well known and long standing. Work was being undertaken with communities to assist in reducing the level of vulnerability of young people within them to becoming involved in gangs. In respect of Operation

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Shield, it was noted that it was time limited. What would come after it was important and consideration was being given to further preventative work.

The Borough Commander reported that the Police in Haringey had a team of 20 officers working on gang related issues and also had access to the Trident team. Whilst enforcement and deterrent could be effective in the short term, the issue that needed to be addressed was why young black men were committing acts of such extreme violence against each other. Until this was addressed successfully, long term progress would not be made.

The Panel noted that the drivers were not just economic. Some young people were coerced into becoming involved. It was noted that only a relatively small proportion of gang members were under 15. However, they could be groomed into becoming active gang members from that age and earlier.

The Panel were of the view that the performance statistics were impressive but felt that further detail on the volume of offences involved would provide clearer context. It was noted that it was not always clear whether offending groups were gangs or organised criminal networks and, in addition, many were active in a number of different boroughs.

**CSP7. OPERATION EQUINOX**

Victor Olisa, the Police Borough Commander for Haringey, reported that across London there had been an increase of 9,000 per year in the number of violent crimes, including 2,500 instances of violence with injury. In Haringey, there had been an increase of 19%, which equated to 36 more offences per month. Instances of non domestic violence with injury had increased by 10 per month or 23%. However, this did not mean that there had been a large increase in violence as this had been due to a change in how crimes were recorded. The new system of recording was more ethical and consistent.

Operation Equinox had focussed on the three wards within the borough that were in the top 30 in London for violent crime. These had also experienced increases in recorded violent crime. The intention of the scheme was to detect and prevent violent crime and reassure local communities. Just under half of violent crime took place in public places with slightly more taking place within premises. 2% of offences took place in licensed premises. Current detection levels were slightly down to 28% but this was not considered significant, bearing in mind the changes in recording methods. The target was to reduce violent crime by 6% in the next three years. The borough was no more violent than the average for London.

In answer to a question regarding the recording of violent crime, Mr Olisa reported that, for example, slapping had previously been recorded as common assault. However, if it caused bruising it was now recorded as Actual Bodily Harm. The re-categorisation of offences had inflated the statistics.

The Panel commented that initiatives such as the SOS bus and the Summer Night Lights scheme had shown that visible policing and community engagement worked. However, there was concern that the current cuts to Police budgets meant that there was now less visible policing.

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Mr Olisa reported that the Local Policing Model had involved increasing the number of uniformed officers on front line duties. As part of this, shift patterns were changed so that more officers were available during periods of peak demand. The changes had also meant that Neighbourhood officers were now responsible for investigating some crimes and that had led to them being off the streets for periods of time. In addition, there had a range of other responsibilities which could take them away from patrolling and community engagement. The Local Policing Model was being reviewed to see if it was possible to increase the levels of patrolling. Outside of London, Police numbers had been cut. The Mayors Office for Policing and Crime (MOPAC) had made clear that they did not wish to do this in London but it was possible that they might have to reconsider this in the future.

Members of the Panel expressed concern that reduced Council services and less engagement by the Police could lead to worsening relations with the local community. Mr Olisa stated that the changes did not necessarily mean less engagement. Neighbourhood officers still patrolled on foot. In addition, there were 20 Police officers linked to secondary schools and another 5 linked to primary schools. In addition, there was a programme of engagement work, including youth clubs and work with local churches.

In answer to the a question, Mr Olisa stated that there were times when Neighbourhood officers were away from their beat due to, for example, the need to process offences. However, the number of officers on neighbourhood duties had remained the same.

The Panel thanked Mr Olisa for his contribution.

**CSP8. SUPPORT TO VICTIMS OF CRIME**

Tessa Newton, from Victim Support, provided the Panel with an overview of the support arrangements for victims of crime.

The Panel noted that the grant funding from the Ministry of Justice for Victim Support had been divided and would be allocated to local Police Crime Commissioners from April 2015 to commission local services to victims. In London, this role was undertaken by the MOPAC, who had been an early adopter of the new budgetary arrangements. A grant had been awarded to Victim Support to run a revised victim service for London from October 2014 for 12 months. As part of this, there were now new processes for Enhanced Priority and Standard Referrals. There was a particular focus on vulnerable and repeat victims. In addition, there were now new services for children and young people and international visitors.

Referrals were now received for all victims of crime, including crime types not previously funded for support, such as business crime and motor vehicle theft. Referrals were either categorised as enhanced priority or standard. The service that was offered as part of the enhanced service was much more intensive. Vulnerable victims were automatically offered enhanced support. In addition, the service was looking at the factors that could make people vulnerable.

There were a number of specific projects that were being undertaken in Haringey. These included projects focussed on support for young victims and people not

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engaging with the Police. Referrals generally came from the Police. Young people heard about the service from the Police. However, Victim Support was not as well known as some other charities. Other boroughs did not currently have the same approach as Haringey, which aimed to be proactive in engaging with young people.

The support provided could include emotional support as well as advocacy. Information could also be provided about the criminal justice system as well as compensation. In particular, victims were prepared for court by working with them so that they knew what to expect. They were also taken through what rights and options that they had.

The Panel noted that the Metropolitan Police had the lowest victim satisfaction rate of any Police service in the country. Ms Newton commented that the situation in Haringey was no different to anywhere else in London. The service could act as a go between with victims and the Police and, if necessary, advise them on making a complaint. The Panel noted that current victim satisfaction rates were had increased in the previous year to 84%.

Ms Newton reported that the Mayors Office were now funding a pan London domestic violence service which would provide additional resources to fund Independent Domestic Violence Advocates in the borough in order to provide greater support and more consistent support for victims. In addition, Victim Support in Haringey was working with colleagues in Hackney on a specific project focusing on Anti Social Behaviour. 70% of referrals in respect of anti social behaviour came from organisations other than the Police. Victim Support was now also funded to provide support for victims of business crime, which had not previously been the case. As part of this, there would be a new worker who would be working with businesses in the Wood Green area.

The Panel thanks Ms Newton for her presentation.

**CSP9. WORK PLAN**

Panel Members reported back on a recent visit to Organic Lea, that was arranged in response to concerns raised within the budget scrutiny process about the future of the Wolves Lane nursery.

The Panel noted that the Organic Lea site was 12 acres in size. It was run as a workers co-operative on a not-for-profit basis. They currently supplied 300 boxes per week. In addition, they also supplied 15 cafes. The organisation paid a peppercorn rent and had a 30 year lease on its site. It had obtained a lottery grant of £300,000 to fund its operations and provided, amongst other things, horticulture training to local people. 150 people volunteered at the site regularly. The organisation had expressed an interest in working on future plans for Wolves Lane and a meeting was being set up to take this further.

Panel Members commented that they had been impressed by the commitment of the organisation. The model that they were operating was well researched and effective and they had stated their commitment to work with satellite organisations. The development of a similar operation would be well fitted to Wolves Lane and the Panel was keen that action be taken to take this option forward.

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**CSP10. VOTE OF THANKS**

It being the last meeting of the Panel for the current Municipal Year, the Chair was thanked by the Panel for her work as Chair. The Chair thanked Members and officers for their kind assistance and co-operation.

**Cllr Barbara Blake**

**Chair**

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Councillors Connor (Chair), Adamou, Beacham, Mann and Stennett

Apologies Councillor Bull, Patterson and Kania

**AH18. WELCOME AND INTRODUCTIONS**

The Chair welcomed members from the Children and Young People's Scrutiny Panel to the meeting to enable joint consideration of the following items:

- Joint Mental Health and Wellbeing Framework (agenda item 6)
- Transition from Child Mental Health Services to Adult Mental Health Services: Adults and Health Scrutiny Panel Project Report (agenda item 7)

**AH19. APOLOGIES FOR ABSENCE**

It was noted apologies for absence had been received from Councillor G Bull, Councillor Patterson and Helena Kania.

**AH20. URGENT BUSINESS**

There were no items of urgent business put forward.

**AH21. DECLARATIONS OF INTEREST**

No declarations of interest were made in relation to items on the agenda.

**AH22. DEPUTATIONS/PETITIONS/ PRESENTATIONS/ QUESTIONS**

The Chair informed the panel that a request to speak in relation to NHS 111 and GP Out-of-Hours, agenda item 9, had been received from 38 Degrees and Defend Haringey Health Services. It was noted that this request would be taken as part of agenda item 9.

**AH23. JOINT MENTAL HEALTH AND WELLBEING FRAMEWORK**

Tamara Djuretic, Assistant Director of Public Health, introduced the draft Joint Mental Health and Wellbeing Framework. The panel was informed the proposed framework had been developed with a range of stakeholders and experts across the local health and social care economy. It was noted that the framework set out a high level vision for mental health and wellbeing in Haringey.

The panel was informed that the total spend on mental health in Haringey (including substance misuse) for 2013-14 was over £51 million. This equated to 11% of the total CCG budget and 6% of the Council's. Tamara Djuretic noted the level of spend going to acute services versus community services was unsustainable moving forward.

The panel discussed the aims of the framework and Tim Deeprose, Assistant Director, Mental Health Commissioning, Haringey CCG, advised that there were four priorities.

- Promoting mental health and wellbeing and preventing mental ill health across all ages

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- Improving the mental health outcomes of children and young people by commissioning and delivering effective, integrated interventions and treatments and by focusing on transition into adulthood
- Improving mental health outcomes of adults and older people by focusing on three main areas: meeting the needs of those most at risk; improving care for people in mental health crisis; improving the physical health of those with mental-ill health and vice versa
- Commissioning and delivering an integrated enablement model using individuals, families and communities' assets as an approach to support those living with mental illness to lead fulfilling lives

Tim Deeprise commented that recommendations from previous scrutiny reviews, relating to mental health, had been incorporated into the overall framework. The priorities had been shaped in line with these scrutiny recommendations.

The panel was asked to note that consultation feedback had been generally positive although suggestions for improvement, set out in the report to the panel, had been received.

During the discussion, reference was made to the following:

- The national and local policy context
- The role of Haringey's Mental Health and Wellbeing Framework Expert Reference Group
- The mental health needs of Haringey's residents
- Timescales and governance arrangements for delivery of the framework
- Lord Bradley's review (2009) of people with mental health problems or learning disabilities in the criminal justice system
- The mental health needs and the effectiveness of provision for young offenders in custody and in the community.
- Recent mental health inquiries conducted by Select Committees appointed by the House of Commons.
- The importance of having a whole system approach to integration and enablement including the need for effective pathways into employment and housing.
- The impact of population growth and the sources of information that had been used to develop the framework including the local Joint Strategic Needs Assessment on mental health in children, young people, adults and older people; Mental Health HaringeyStat; Public Health England's mental health profiles, and the CCG's and Council's financial information.



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- The importance of ensuring mental health services were appropriate for Haringey's diverse communities
- The redevelopment of the St Ann's Hospital site
- The services available for looked after children
- The use of strength and difficulties questionnaires
- Recent articles in The Times newspaper (12 March, 2015) concerning child mental health
- Services provided by Tavistock Portman
- The work being carried out by Catherine Swaile, Vulnerable Children's Joint Commissioning Manger, Haringey CCG.

The panel was informed that the framework would be finalised for the Health and Wellbeing Board meeting on 24 March 2015. The panel agreed it would be useful to receive an update on the actions outlined in Appendix V of the framework in 6-12 months time.

The Chair thanked Tamara Djuretic, Tim Deeprise and Catherine Swaile for their attendance.

**RESOLVED:**

1. That the report be noted.
2. That subject to further discussion with the Overview and Scrutiny Committee, the panel agreed an update on the Joint Mental Health and Well Framework, should be included in the scrutiny work programme for 2015/16.

**AH24. TRANSITION FROM CHILD MENTAL HEALTH SERVICES TO ADULT MENTAL HEALTH SERVICES: ADULTS AND HEALTH SCRUTINY PANEL PROJECT REPORT**

The Chair introduced the project report of the Adults and Health Scrutiny Panel.

It was recognised transition within mental health services at the age of 18 years could be problematic for many reasons. During discussion concerns were raised about the "cliff-edge of lost support". From a point where young people received regular, focused support for their mental health needs it was noted that by turning 18, young people could find themselves on their own, unprepared for the shift from a child-centred developmental approach to an adult care model.

It was explained that evidence had been gathered from a variety of stakeholders including; Barnet, Enfield and Haringey NHS Mental Health Trust, Haringey CCG, Mind in Haringey, Open Door, Young Minds, First Step, Camden and Islington Mental Health Services and importantly Haringey's front line staff in Children's and Adult Mental Health Services.

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The Chair highlighted a number of issues, set out in the panel project report, including:

- The need for young people to be supported right through from age 0-25
- The proposed “Heads-Up for Haringey” model
- The need for information sharing across agencies
- Concerns about levels of funding for Child and Adolescent Mental Health Services.

The panel agreed the new Joint and Mental Health Wellbeing Framework (discussed under item 6 on the agenda) was an opportunity to improve mental health services and to improve the mental health and wellbeing outcomes for Haringey residents. The Chair commented that taking the panel’s recommendations forward, as part of the framework, would help ensure there was no “cliff-edge”.

**RESOLVED:**

That the recommendations, set out in the Transition from Child Mental Health Services to Adult Mental Health Services: Adult and Health Scrutiny Panel Project Report, be agreed and that the final report be considered for approval by the Overview and Scrutiny Committee on 26 March 2015.

**AH25. MINUTES**

**RESOLVED:** That the minutes of the meeting held on 22 January 2015 be approved as a correct record.

**AH26. NHS 111 AND GP OUT-OF-HOURS**

The Chair informed the panel that a request to speak had been received concerning plans to commission an integrated 111 and GP Out-of-Hours service.

Dr Natasha Posner, on behalf of the Defend Haringey Services Coalition and 38 Degrees, addressed the panel and raised a number of points, including:

- Concerns that Clinical Commissioning Groups in Camden, Islington, Haringey, Barnet and Enfield were about to embark on a tendering exercise for a combined 111 and GP Out-of-Hours service across the five boroughs.
- The need to have local services with local GPs
- Concerns that the new service could be provided by a private company.
- The need for a pilot study to ensure the amalgamation of 111 with Out-of-Hours across five boroughs improved services.
- The need for better consultation and engagement with the public.
- Concerns about the proposed length of the contract

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The panel then received a presentation from Jill Shattock, Director of Commissioning, Haringey Clinical Commissioning Group (CCG), and Dr Sam Shah, Clinical Lead – NHS 111 Governance.

The panel was informed that Haringey CCG had been working with other CCGs in North Central London to integrate the NHS 111 service and the GP Out-of-Hours service to enable both services to work better together.

It was noted that 111 was a free telephone number that helped people with urgent, but not life-threatening, conditions to access the most appropriate service or to receive self-care advice. Ms Shattock advised the panel that between April 2013 and March 2014 an estimated 33,000 calls had been made to 111 from people living in Haringey.

The panel was informed that GP Out-of-Hours services ensured people could access primary care, for urgent problems, when their GP surgery was closed. It was noted that Barndoc provided the service in Barnet, Enfield and Haringey and that GP Out-of-Hours services were accessed via NHS 111.

The following points were discussed:

- GP co-operatives
- Telephone triage services
- The patient journey before 111
- The 111 patient journey

Dr Shah informed the panel that 111 had been introduced, as a pilot, in 2013 and had replaced NHS Direct. The panel was assured that a number of lessons had been learned, including:

- Combining 111 and GP Out-of-Hours services under a single contact had helped patients to get the right services quicker, with less time spent being passed from one call handler to another.
- Early input from a nurse, GP or pharmacist helped patients get the right advice/treatment more quickly.
- 111 could make better use of local community services
- The need for 111 to develop better online/app interfaces
- The majority of users of the 111 service were between 18 and 64 years old.

In terms of the proposal to commission an integrated 111 and GP Out-of-Hours service, Dr Shah advised that there would be an increased clinical mix in 111. This would include:

- The introduction of GP early intervention in 111 calls and rapid clinical reassessment of green ambulance dispositions.

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- GP consultation within Out-of-Hours for the overnight period.
- A pharmacist within 111.
- Better information systems to enable more integrated working.

Dr Shah informed the panel that the model for NHS 111 and GP Out-of-Hours across North Central London would be fully integrated with local health care services. This would enable: direct appointment bookings into other services, including home visits; better information sharing and access to patients' medical histories (for those involved directly in patient care); the immediate dispatch of an ambulance, if needed; and easy access to out of hours GP services, if needed.

The following issues were discussed:

- There was no evidence to suggest increased attendance at A&Es was a result of unnecessary referrals from the 111 service.
- About 47% of onward referrals from NHS 111 in North Central London were to GP Out-of-Hours. It was noted that this provided a strong case for integration.
- Data provided by the Commissioning Support Unit showing 111 caller locations by registered patients. It was noted there were no geographical 'clusters' for users of the 111 service since people did not necessarily call from home, but could access the service anywhere across the five boroughs. Any new model would therefore need to cover the whole North Central London area.
- The integration of IT systems for both services
- The procurement process and the specification. Dr Shah informed the panel that while price was a factor it was essential to ensure the correct balance between this and quality. It was noted that local clinicians had been very involved in developing the service specification for the procurement.
- The importance of contract monitoring and holding service providers to account.

Jill Shattock commented that all CCGs were in the process of developing local engagement plans and Haringey CCG had started a process of involving stakeholders and members of the public and would continue to do so.

The panel was informed that Haringey CCG would welcome the opportunity to meet with Defend Haringey Services Coalition, 38 Degrees, and other local groups, as part of this work.

The following milestones were noted:

- Public engagement: February – June 2015
- Establishing a reference group to inform the procurement process (with local Healthwatch organisations and patient representatives) – March 2015.
- Procurement process: April 2015 – March 2016

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- New service to start April 2016

The panel thanked Jill Shattock and Dr Shah for their attendance and encouraged Haringey CCG to fully engage with local groups to help improve 111 and Out-of-Hours GP services for Haringey.

**RESOLVED:** That the presentation by Jill Shattock, Director of Commissioning, Haringey Clinical Commissioning Group (CCG), and Dr Sam Shah, Clinical Lead – NHS 111 Governance, be noted.

**AH27. CARE QUALITY COMMISSION INSPECTION OF HARINGEY ADULT SOCIAL CARE SERVICES**

Beverley Tarka, Interim Director of Adult Social Services, introduced the report and outlined key aspects to the new inspection regime and the findings of the Reablement inspection carried out in July 2014 and reported in December 2014.

During the discussion, reference was made to the following:

- The new approach that had been taken by the Care Quality Commission (CQC) to regulating, inspecting and rating adult social care services.
- CQC's new approach included the use of Intelligent Monitoring to decide when, where and what to inspect.
- Under the new framework, inspectors would assess all health and social care services against five key questions: is a service: safe; effective; caring; responsive to people's need; and well-led?
- The Key Lines of Enquiry (KLOE).
- The work that had been facilitated by Gerald Pilkington Associates to help inform high levels proposals in relation to reablement.

The panel was informed that overall the Haringey Community Reablement Service had been rated as a good service. However, it was recognised areas for improvement had been highlighted in relation to KLOE 5 – "Is the service well led?" It was noted an improvement plan had been put in place to address identified areas and the panel discussed the progress that had been made in delivering the action plan. A variety of issues were discussed including staff supervisions, quality assurance tasks and processes.

It was noted, to date, that 979 adult social care services had been rated by CQC nationally under the new framework, with 1.2% being rated outstanding, 63.6% rated as good, 27.6% requiring improvement and 7.6% rated inadequate. The panel was informed that services rated as outstanding were normally re-inspected within 2 years; good services within 18 months; services requiring improvement within a year; and inadequate services within 6 months.

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**RESOLVED:** That the report be noted and an update report (progress made in delivering the improvement plan) be prepared for consideration by the Adults and Health Scrutiny Panel during the 2015/16 Municipal Year.

**AH28. CABINET MEMBER QUESTIONS - CABINET MEMBER FOR HEALTH AND WELLBEING**

The panel received a verbal update on the work of the Cabinet Member for Health and Wellbeing, Councillor Peter Morton.

The following issues were discussed: :

- Haringey's approach to implementing Part 1 of the Care Act 2014. The panel was informed that proposals, agreed by Cabinet in March 2015, paid particular attention to new eligibility criteria and deferred payment arrangements.
- The work of the Health and Wellbeing Board in relation to improving Primary Care in Haringey. An update was provided on work being led by Haringey CCG and NHS England in relation to addressing access to primary care across the borough.
- The work that had taken place with a range of stakeholders and experts across the local health and social care economy to set a high level vision for mental health and wellbeing in Haringey.
- The importance of ensuring mental health services were appropriate for Haringey's diverse communities and ensuring appropriate monitoring arrangements were in place for the Joint Mental Health and Wellbeing Framework.
- The challenge of having a reduced budget and the need to find new and different ways to build more resilient communities supported by services that made evidenced and sustained improvement.
- The work that would need to take place over the coming months, including public consultation, to ensure priorities and outcomes outlined in the Council's Corporate Plan were delivered to "empower all adults to live healthy, long and fulfilling lives".
- Feedback on a recent Cabinet Member site visit to "Bringing Unity Back into the Community" (BUBIC). The panel was informed that BUBIC was an award winning community based organisation that provided peer support for drug users, ex-drug users, their family and friends. It was suggested scrutiny members should be invited to take part in similar site visits moving forward.
- The work that had been taking place to address childhood obesity and teenage pregnancies. It was noted data from the Office for National Statistics showed that between 2012 and 2013, the most up-to-date figures available, teenage pregnancies in Haringey had dropped by 37% falling faster than both the London and national averages. The panel agreed that the Council's approach to dealing with teenage pregnancy should be shared to enable improvements to be made across other service areas.

In addition, Cllr Morton provided an update concerning the Protect Our Women (POW) project that helped raise awareness of the dangers of gender-based violence. It was

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explained that this had been developed by the charity Solace Women's Aid in partnership with Haringey Council. It was noted that a group of young people had recently been recognised for completing this educational project.

**RESOLVED:** That the update from the Cabinet Member for Health and Wellbeing be noted and used to develop the work plan for the Adults and Health Scrutiny Panel for 2015/16.

**AH29. WORK PLAN**

**RESOLVED:** That the outstanding items from the panel's work plan for 2014/15 be noted.

**AH30. NEW ITEMS OF URGENT BUSINESS**

There were no new items of urgent business.

**AH31. DATES OF FUTURE MEETINGS**

It was noted that the schedule of meetings for 2015/16 would be agreed by Full Council on 23 March 2015.

**AH32. DURATION OF MEETING**

18:35 hrs to 21:15 hrs

**Cllr Pippa Connor**

**Chair**

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**MINUTES OF THE CHILDREN AND YOUNG PEOPLE'S SCRUTINY PANEL  
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Councillors Berryman, M Blake, Hearn (Chair), Ibrahim and Morris

**CYPS36. APOLOGIES FOR ABSENCE**

Apologies for absence were received from Councillors Akwasi-Ayisi, Mr Collier, Ms Denny and Mr Taye.

**CYPS37. DECLARATIONS OF INTEREST**

None.

**CYPS38. DEPUTATIONS/PETITIONS/PRESENTATIONS/QUESTIONS**

None.

**CYPS39. JOINT MENTAL HEALTH AND WELLBEING FRAMEWORK**

Tamara Djuretic, Assistant Director of Public Health, introduced the draft Joint Mental Health and Wellbeing Framework. The panel was informed the proposed framework had been developed with a range of stakeholders and experts across the local health and social care economy. It was noted that the framework set out a high level vision for mental health and wellbeing in Haringey.

The Panel was informed that the total spend on mental health in Haringey (including substance misuse) for 2013-14 was over £51 million. This equated to 11% of the total CCG budget and 6% of the Council's. Tamara Djuretic noted the level of spend going to acute services versus community services was unsustainable moving forward.

The Panel discussed the aims of the framework and Tim Deeprise, Assistant Director, Mental Health Commissioning, Haringey CCG, advised that there were four priorities;

- Promoting mental health and wellbeing and preventing mental ill health across all ages;
- Improving the mental health outcomes of children and young people by commissioning and delivering effective, integrated interventions and treatments and by focusing on transition into adulthood;
- Improving mental health outcomes of adults and older people by focusing on three main areas: meeting the needs of those most at risk; improving care for people in mental health crisis; improving the physical health of those with mental-ill health and vice versa;
- Commissioning and delivering an integrated enablement model using individuals, families and communities' assets as an approach to support those living with mental illness to lead fulfilling lives

Mr Deeprise commented that recommendations from previous scrutiny reviews relating to mental health had been incorporated into the overall framework. The priorities had been shaped in line with these scrutiny recommendations.

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The Panel was asked to note that consultation feedback had been generally positive, although suggestions for improvement, set out in the report to the panel, had been received. During the discussion, reference was made to the following:

- The national and local policy context;
- The role of Haringey's Mental Health and Wellbeing Framework Expert Reference Group;
- The mental health needs of Haringey's residents;
- Timescales and governance arrangements for delivery of the framework;
- Lord Bradley's review (2009) of people with mental health problems or learning disabilities in the criminal justice system;
- The mental health needs and the effectiveness of provision for young offenders in custody and in the community; Recent mental health inquiries conducted by Select Committees appointed by the House of Commons;
- The importance of having a whole system approach to integration and enablement, including the need for effective pathways into employment and housing;
- The impact of population growth and the sources of information that had been used to develop the framework, including the local Joint Strategic Needs Assessment on mental health in children, young people, adults and older people; Mental Health HaringeyStat; Public Health England's mental health profiles and the CCG's and Council's financial information;
- The importance of ensuring mental health services were appropriate for Haringey's diverse communities;
- The redevelopment of the St Ann's Hospital site;
- The services available for looked after children;
- The use of strength and difficulties questionnaires;
- Recent articles in The Times newspaper (12 March, 2015) concerning child mental health;
- Services provided by Tavistock Portman; and
- The work being carried out by Catherine Swaile, Vulnerable Children's Joint Commissioning Manger, Haringey CCG.

The Panel was informed that the framework would be finalised for the Health and Wellbeing Board meeting on 24 March 2015. The Panel agreed it would be useful to receive an update on the actions outlined in Appendix V of the framework in 6-12 months time.

The Chair thanked Tamara Djuretic, Tim Deeprise and Catherine Swaile for their attendance.

**AGREED:**

1. That the report be noted.
2. That subject to further discussion with the Overview and Scrutiny Committee, the panel agreed an update on the Joint Mental Health and Well Framework, should be included in the scrutiny work programme for 2015/16.

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**CYPS40.                   TRANSITION FROM CHILD MENTAL HEALTH SERVICES TO  
ADULT MENTAL HEALTH SERVICES: ADULTS AND HEALTH SCRUTINY  
PANEL PROJECT REPORT**

The Chair of the Adults and Health Scrutiny Panel introduced the project report of the Adults and Health Scrutiny Panel. It was recognised transition within mental health services at the age of 18 years could be problematic for many reasons. During discussion concerns were raised about the “cliff-edge of lost support”. From a point where young people received regular, focused support for their mental health needs it was noted that by turning 18, young people could find themselves on their own, unprepared for the shift from a child-centred developmental approach to an adult care model.

It was explained that evidence had been gathered from a variety of stakeholders including; Barnet, Enfield and Haringey NHS Mental Health Trust, Haringey CCG, Mind in Haringey, Open Door, Young Minds, First Step, Camden and Islington Mental Health Services and, importantly, Haringey’s front line staff in Children’s and Adult Mental Health Services.

The Chair highlighted a number of issues, set out in the Panel project report, including:

- The need for young people to be supported right through from age 0-25
- The proposed “Heads-Up for Haringey” model
- The need for information sharing across agencies
- Concerns about levels of funding for Child and Adolescent Mental Health Services.

The Panel agreed the new Joint and Mental Health Wellbeing Framework (discussed under item 6 on the agenda) was an opportunity to improve mental health services and to improve the mental health and wellbeing outcomes for Haringey residents. The Chair of the Adults and Health Scrutiny Panel commented that taking the Panel’s recommendations forward, as part of the framework, would help ensure there was no “cliff-edge”.

**AGREED:**

That the recommendations, set out in the Transition from Child Mental Health Services to Adult Mental Health Services: Adult and Health Scrutiny Panel Project Report, be agreed and that the final report be considered for approval by the Overview and Scrutiny Committee on 26 March 2015.

**CYPS41.                   MINUTES**

**AGREED:**

That the minutes of the meeting of 22 January 2015 be approved.

**CYPS42.                   YOUNG PEOPLE IN THE YOUTH JUSTICE SYSTEM**

**MINUTES OF THE CHILDREN AND YOUNG PEOPLE'S SCRUTINY PANEL  
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Gill Gibson, Assistant Director for Children's (Quality Assurance, Early Help, and Prevention) reported that current performance levels for the Youth Offending Service were the best that had been recorded by the service since records began. The number of first time entrants for Haringey for the third quarter of 2014 was both better than similar local authorities and the average for London. 37 young people from Haringey had been sentenced to a custodial sentence at quarter 3 of 2014. This represented the lowest number of Haringey young people entering custody in a 12 month period since this measure had been collated.

The reoffending rate was 40.9 %, which was the lowest that it has been since 2011, representing a reduction of 6.3% in the last 12 months. The size of caseloads had been the most challenging area of performance to address but had recently seen a dramatic decrease. However, the degree of complexity of cases had increased. Work to prevent re-offending was undertaken through a range of interventions. The focus was now on earlier intervention and there had been particular success with restorative justice.

In answer to a question, Ms Gibson reported that the figures were taken from the most recent Police data and included statistics regarding all of those young people arrested within the borough. However, it was possible that some young people might live in the borough and offend elsewhere. In respect of restorative justice, the Panel noted that it was a very structured process and required the consent of the victim. She agreed to find out if there was information available regarding the demography of young people who were arrested.

Councillor Mark Blake reported that successful interventions had been undertaken by several schools within the borough. Arrest rates had increased and this had been due to the fact that stop and search was not being used as widely as before. He noted that 86% of gang members were from black and minority ethnic communities but that this had not been reflected in the case load of the Youth Offending Service.

The Panel noted that there had been an application for a free school to be established within the borough for young offenders who had been in prison. The aim was to give them the opportunity to gain qualifications and to support them in their efforts to keep out of trouble. There was also a lot of diversionary work undertaken within the borough including, for example, the boxing academy. In answer to a question, Ms Gibson reported that there was also specific work aimed at young women and girls. It was suggested that a briefing paper be provided for a future meeting of the Panel on diversionary activities.

It was noted that the legal principle of joint enterprise could have serious consequences for young people and there was a lack of awareness amongst them regarding its implications. How to get important messages like this across to young people was being considered as part of the work to develop the Young People's Strategy.

**AGREED:**

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1. That further information be requested on regarding the demography of young people coming to the attention of the Youth Offending Service; and
2. That a report be submitted to a future meeting of the Panel on diversionary activities for young people.

**CYPS43. SUPPORT FOR DISABLED CHILDREN AND CHILDREN WITH SPECIAL EDUCATIONAL NEEDS/SEN REFORM**

The Chair thanked officers for the responses that had been provided for the issues that she had raised. The Panel noted that 56 disabled children and children with special educational needs from the borough were attending university. There were currently around 1400 children and young people in total with a statement of special educational needs. A high proportion of these were children and young people with autism. 474 were in some form of further education. However, 114 young people were currently not in education, employment or training and their progress would need to be tracked carefully as there was a risk that they might be drawn into offending. Panel Members requested that information be provided on how the performance of young people with special educational needs and disabilities compared with other young people.

The Panel noted that the statementing process was onerous. There was a higher percentage of statemented children and young people in the east of the borough. Its incidence was related to deprivation and correlated strongly with socio-economic factors.

In answer to a question, it was noted that there were a lot of resources available for schools to support them in addressing the needs of pupils with special educational needs. This included training for Special Educational Needs Coordinators (SENCOs).

Vicki Monk-Meyer, Head of Integrated Service for children with Special Educational Needs and Disabilities, reported that Blanche Nevile School was a unique Haringey school that addressed the needs of deaf children. However, the deaf population was changing due to use of cochlear implants which could enable previously deaf people to hear. Not many adults had as yet benefitted from this as they had not been available for long. However, their introduction had received a cautious reception from the British Sign Language (BSL) community.

The Panel requested information regarding the physical accessibility of schools within the borough. It was noted that there had previously been an access grant available. Under the provisions of the Disability Discrimination Act, schools were required to make "reasonable adjustments" to their premises in order to make them accessible to people with disabilities. It was noted that accessibility was also an issue for parents, carers and staff. All new builds were focussed upon these issues. The Chair commented that the most important issue was that information was held on the accessibility of individual schools.

**AGREED:**

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That the Panel be provided with further information on;

- How the performance of children and young people with Special Educational Needs and Disabilities compared with other children and young people; and
- the accessibility of schools for people with a physical disability.

**CYPS44. BULLYING AND HATE CRIME IN SCHOOLS**

Anji Philips, Interim Assistant Director for Schools and Learning, reported that responsibility for dealing with bullying and hate crime now rested with schools. The Council nevertheless had access to a range of data. It was not able to identify individual schools where incidents took place but the numbers were nevertheless small.

The Panel noted that Haringey's Standing Advisory Council for Religious Education (SACRE) had produced detailed guidance for schools. In addition, a paper had also been produced for the Local Safeguarding Children's Board on Ofsted judgements on safeguarding for schools within the borough that focussed on how they dealt with hate crime and bullying. This gave reassurance that practice was good or outstanding in all but two schools. Any complaints regarding incidents in schools were considered by school governing bodies. There were some schools where a lot of issues were raised but Panel Members were of the view that this might be due to them encouraging people to report issues.

In respect of the Prevent initiative, Ms Philips reported that a lot of referrals had been received. A substantial amount of training had been carried out as part of the initiative and schools had embraced the agenda. The Council was looking to bid for additional resources for the initiative.

The Panel noted that pupils could move to another school to avoid being excluded from their present school. The local authority did not have any specific responsibilities when pupils were given fixed term exclusions. Panel Members commented that the figure of 122 for exclusions from primary schools appeared to be high, especially bearing in mind that some schools did not exclude children.

In respect of the Prevent initiative, the Panel felt that it would be useful for Panel Members to receive a briefing on the implications of the Counter Terrorism Act 2015.

**AGREED:**

That a briefing be provided for Members of the Panel on the implications of the Counter Terrorism Act.

**CYPS45. WORKPLAN**

**AGREED:**

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That the report be noted.

**CYPS46. YOUNG PEOPLE'S STRATEGY 2015-18**

The Panel agreed to admit this item as a late item of urgent business. At the agreement of the Chair, the Panel were addressed by Ms S Chandwani, a local resident. She requested clarification of the budget reductions in services for young people. It had been reported that the savings were to be £1.6 million but the Council's budget papers had stated that the savings were £2.1 million. She was of the view that the Young People's Strategy needed to be communicated to young people in a way that they would understand. In addition, if young people were to be involved in feeding back on the Strategy, they would need to see some sort of tangible results. She stated, following the campaign against the budget cuts to services for young people, what happened going forward now needed to be addressed. However, trust with the young people who had been campaigning needed to be re-established. The young people were putting together their own thoughts on what should be in the strategy, which they wished to present to the Council and they had requested that a group of local residents advocate on their behalf. She stated that the group of young people came from service users of Bruce Gove Youth Centre. She felt that it was important young people were engaged with so that they were encouraged to respond constructively to the changes.

Jon Abbey, the Interim Director of Children's Services, stated that the voice of young people was hugely important and input from them would be very welcome. Measures were being taken to communicate the strategy to young people in a way that was more accessible to them. He hoped that the engagement process would include a wide range of organisations representing young people. The Panel noted that the strategy focussed on young people in general and was not just about what the Council could deliver.

Panel Members stated that they wished to see a commitment to maintain universal services in the most deprived areas, such as Bruce Grove. It was also important that links were developed with other relevant services such as child and adolescent mental health services (CAMHS) and the Pupil Referral Unit (PRU).

Gill Gibson, Assistant Director (Quality Assurance, Early Help and Prevention) reported that the budget reductions were for both the Youth Service and the Youth Offending Services combined and came to £2.1 million in total. The reduction in funding for youth services was £1.6 million. The Panel requested that future budget exercises did not combine the two services so that it was clearer where the reductions were to be made.

Kevin Feviour, the Interim Head of Youth, Community and Participation reported a young person's version of the strategy would be produced and that it would focus on issues that were important to them. This would be based on feedback obtained from them. The development of the strategy had begun in the autumn, in line with the development of the Council's Corporate Plan. Feedback on the strategy was crucial and, in particular, whether the priorities were correct.

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Panel Members were of the view that the strategy document constituted a useful starting point but that further detail was needed. The strategy produced by young people could feed usefully into the further development of the strategy.

Jon Abbey, the Interim Director of Children's Services stated that the challenge that had needed to be addressed was how to implement the reductions in budget that had been agreed by the Council. There were limits to what the service was able to do due to the level of the remaining budget, which amounted to £500,000. The Council was committed to consultation on the draft strategy. The budgetary issues arising from looked after children were also challenging but were a lot larger in scale and he suggested that the Panel might like to focus attention on these issues in due course.

**AGREED:**

That the issue of looked after children be added to the Panel's future work plan.

**Cllr Kirsten Hearn  
Chair**



**(DRAFT) Minutes of the Housing & Regeneration Scrutiny Panel  
18<sup>th</sup> March 2015**

**Present:** Cllr Adje, Cllr Bevan, Cllr Carroll, Cllr Diakides and Cllr Elliot.

**In attendance:** Cllr Strickland

**Officers:** Andrew Billany, Mustafa Ibrahim, Catherine Illingworth, Stephen Kelly, Steve Russell and Malcolm Smith.

**1. Apologies for absence**

1.1 Apologies were received from Cllr Engert and Cllr Marshall.

**2. Declarations of interest**

2.1 None received.

**3. Deputations**

3.1 None received.

**4. Urgent Business**

4.1 None received.

**5.0 Community Engagement with Planning**

5.1 The review of Community Engagement with Planning Services was completed in April 2014 and considered by Cabinet in September 2014. The Assistant Director for Planning Services presented an update to the implementation of recommendations that had been agreed by Cabinet.

5.2 It was noted that although the Planning Service had not been successful in its bid to fund 3D modelling software (which would support public understanding of proposed developments), it was hoped that this tool could still be provided through contributions from developers. A new IT platform is expected to go live from April 2015, which will support a more developed electronic relationship with planning services.

5.3 The Policy Member Advisory Committee was not established to avoid duplication as the Regulatory Committee is fulfilling most of the expected functions.

5.4 Members of the panel noted that it was increasingly difficult to contact the Planning Service via telephone. The panel heard that the department was dealing with an unprecedented increase in workloads with a 15-20% rise in planning applications received. To assist response, the phones were also being switched through to the Customer Service Centre.

- 5.5 The panel noted that the weekly list of planning applications was still being circulated to all members. Although this was useful, it was felt that further guidance should be issues to members on how they can respond to planning applications. It was agreed that an information note would be sent to members.

**Agreed:** That the AD for planning would provide a note to members on how to respond to planning applications.

- 5.6 It was noted that there were inconsistencies in the report templates and styles used by the Planning Service which was confusing. Although a new standardised approach had recently been adopted, it was clear that this was taking time to fully implement.
- 5.7 Members of the panel questioned how reducing the volume of planning notification letters being sent to adjacent properties would impact on effectiveness of planning consultations. In response it was noted that this medium generates a very poor response (1%), attracts many complaints (non-receipt), is not auditable (e.g. delivered via Royal Mail) and current distribution levels exceed what is stipulated in the Statement of Community Involvement. Given this (and in the context of the need for cost savings) alternative consultation methods were being tested and trialled.
- 5.8 The panel noted that in addition to facilitating responses, planning notification letters were also a mechanism to inform the community of proposed development and caution should be exercised in moves to restrict this. It was noted that with the development of the My-Haringey, local residents would automatically receive notification of planning developments in the locality where they live, or where they specify.

## **6. Cabinet Q &A**

- 6.1 The Cabinet member for Housing & Regeneration attended to respond to panel questions within this portfolio. A summary of the main issues covered in this discussion are presented below.
- 6.2 The Cabinet member reported that there continues to be good progress on housing and regeneration projects with a number of new recent achievements:

### Regeneration

- i) Cabinet has given approval to proceed with High Road West development scheme and decanting has already started. Existing tenants have visited Brook House (a Newlon Development) and were enthusiastic.
- iii) Archway Metals have dropped the planning appeal against the Stadium development, which means Tottenham Hotspur can proceed with CPS's to progress development;
- iv) A bid for £1.3m from the Heritage Lottery Fund has been successful which will support the development of shop fronts in Tottenham;
- v) The area in front of Bruce Grove Station has received funding for improvement;

vii) The Housing Zone bid for Tottenham Hale has been successful, with Haringey receiving the largest allocation of any London authority. This will enable the creation of an addition 1,500 planned for the site.

### Housing

i) Phase 1 of the Council new build have progress through planning. The majority of these are social rented properties, with 1 property being set aside for private sale to support development costs.

ii) The panel considering future options for Homes for Haringey is continuing to meet and gather evidence. It has also undertaken a benchmarking exercise to assess performance against other social housing providers. A written briefing will go out to members ahead of Purdah with an in-person briefing planned for after the election.

iii) New Haringey Housing Strategy will be published and consulted upon for a 6 week period after Christmas.

6.3 In discussions about the Future of Housing Review (future options for Homes for Haringey) it was noted that all data collected from this work (including benchmarking data) would be published on the council intranet. The final review report would also be published, which will set out the options for Homes for Haringey to members.

6.4 The panel discussed the level of affordable housing within planned developments and the problem in reaching the new target of 40%. It was noted that viability discussions with developers presented a number of problems, particularly as there was no national planning guidance for to support these. It was suggested that developers had in some instances, paid too much for the land which meant that this needed to be recouped through private sales. Whilst some sites fell below the 40% threshold, others attained higher levels (e.g. Brook House was 100% affordable).

6.5 The panel noted that the planned development at APEX house would proceed with 40% of units being made available being affordable, though these would be at various discounted levels of market rent (e.g. 50%, 60% and 80% of market rent). The panel noted that with current level of subsidy there it is difficult to build at 30% of the market rent.

6.6 In relation to the planned development at Wards Corner, the panel noted that residents adjacent to the site had received notification of planned Compulsory Purchase Orders for their properties. The panel sought further clarification of what had been sent by whom, and what support would be available to those who may lose their homes.

**Agreed:** AD for Tottenham Regeneration to provide a brief note to the panel regarding the CPO of adjacent properties to the APEX House site.

6.7 The Cabinet member, Director of Regeneration and Planning and AD for Regeneration all visited MIPIM (international real estate event in Cannes) to promote the borough to future developers. The purpose of this visit was to generate interest in development opportunities in Haringey. It was noted that whilst there may not be any concrete results from this visit in the short term, greater interest among

developers in the long run can help to drive up quality and bring down costs within prospective development bids.

6.8 The panel discussed the Well London project to support development programme in North Tottenham. Panel members reported that front line shop to provide services was in a poor state of repair and did not project a good image for the planned development work or the image of the council generally. It was also suggested that better use could be made of resources as a) there were alternative sites owned by the council nearby b) some services offered here were duplicated by other established local providers (e.g. smoking cessation services by Tottenham Hotspur Foundation).

6.9 It was reported that the Well London project was recently established and would be making links with established projects to make sure there was little duplication of services. A shop front was also chosen over more traditional sites as this presented a more accessible route to health and well being services.

**Agreed:** That Assistant Director for Economic and Social Regeneration would attend the next meeting of the panel with the Cabinet member to discuss social regeneration plans for Tottenham.

6.10 The panel noted that plans were also being finalised for the regeneration of Wood Green and would be happy to share these plans with the panel at a future date.

**Agreed:** That Assistant Director for Regeneration would attend the next meeting of the panel with the Cabinet member to discuss regeneration plans for Wood Green.

6.11 The Panel raised a number of issues concerning local Registered Housing Providers including problems with joint-estate management, failure to provide Councillor estate walkabouts and installation of unsightly security grills on properties. It was noted that there was a future meeting of the Housing Association Forum and these issues will be raised there with relevant RHPs.

**Agreed:** Managing Director for Homes for Haringey to raise RHP issues at next Housing Association Forum.

6.12 The panel noted that there were problems with the full completion of Decent Homes work where access could not be obtained to specific properties. A number of examples were discussed including those in Lordship Lane. The panel noted that those properties which fail to be updated within DH work are passed to Tenancy Management Officers, who already have heavy workloads. It was suggested therefore that alternative process should be adopted to ensure that access is obtained and properties updated.

6.13 The panel discussed the current problems with temporary accommodation, in particular, the increased costs associated with the nightly accommodation. It was noted that Haringey had breached the London Councils agreement not to exceed agreed bid levels, but this happened infrequently and in exceptional circumstances (particularly when homeless families present late on a Friday afternoon where there

may be few options and urgent action is required). To ensure transparency, the Council reports such breaches to London Councils when these occur.

- 6.14 The panel noted that there was a contraction in the volume of properties available to local authorities as landlords were increasing letting properties on the open market where higher rental levels can be obtained. Consequently, this had given rise to increased nightly accommodation prices and increased local demand for services. The panel noted that on one day this week (w/b March 16<sup>th</sup>), the housing service had dealt with 16 homeless families.
- 6.15 The panel noted that the Corporate Development Unit were investigating how temporary accommodation costs could be reduced, and that there were plans set out in the Medium Term Financial Plan to assist (including the quicker processing of homelessness applications). The panel noted that in any reconfiguration of services, there was a desire to move to open plan offices, and this was being negotiated with staff and Unions. The panel noted that they wanted to visit APEX House to assess demand for housing services and the pressures that this was placing on customer services.

**Agreed:** HRSP to visit APEX House.

- 6.16 The panel noted that the Council had very little scope to support temporary accommodation needs through homes under its management, as fewer than 700 homes become available each year (from an estate of 17,000), of which almost half are 1 bedroom properties. In this context, the Council would seek to use those properties which were becoming vacant within estate regeneration programmes (such as Love Lane), as there would be a time-gap between decanting of existing residents to final demolition.
- 6.17 The Chair thanked the Cabinet member and officers for attending for this item.

## **7. Tottenham Regeneration**

- 7.1 A report was received on plans for the regeneration of Tottenham. This report contained a summary of key achievements to date in addition to future project milestones. The panel noted that this was a 20 year programme and that there were two key documents which outlined the work to regenerate Tottenham both of which were agreed by Cabinet in 2014:
- The Strategic Regeneration Framework for Tottenham
  - Delivery Plan for Tottenham regeneration.
- 7.2 The panel noted the scale of the ambition and the need to invest in a support team to deliver on corporate ambitions. In accordance with the Medium Term Financial Plan, 4 additional project workers have been recruited to support local area managers.
- 7.3 The panel also noted that it was important that Tottenham Regeneration Team were based in Tottenham, and as a result, the team would be moving to Tottenham (639 High Road) by the end of May 2015.

7.4 The Chair thanked officers for the preparation of the report and for attending for this item. Members of the panel

## **8. Housing Unification and Improvement programme**

8.1 An update was received from a report that was presented earlier to the panel on 3<sup>rd</sup> November 2014. It was noted that the corporate programme 'Housing Unification and Improvement Programme' had been renamed to 'Housing Improvement Programme' to reflect the merger of Homes for Haringey with the Council's 'Community Housing Service'.

8.2 The panel noted that the 'Housing Unification and Improvement Programme' was being implemented in 5 phases:

- I. housing unification;
- II. housing strategy;
- III. housing innovation and transformation;
- IV. Align with Customer Service Transformation and Business Improvement Programme;
- V. Future housing delivery.

8.3 The panel noted that phase i) and phase ii) will be complete when the housing strategy is published and consulted upon in early summer 2015. Extensive work was being undertaken to review and improve the operation of the service and to streamline business areas. The panel noted that £9million of savings was needed from this area, £3million of which was from the Housing Revenue Account and £6million from the general Fund.

8.4 The panel noted that an interim report, with some initial appraisal of the housing options for Homes for Haringey will be available in May 2015. It was agreed that this initial options paper may also be presented at a future meeting of the panel in the next municipal year.

## **9. Selective licensing update**

9.1 An update was presented to the panel, further to the successful appeal against the introduction of Selective Licensing in Enfield. It was noted that the successful appeal in Enfield was the result of an inadequate consultation process (10 weeks instead of 12 weeks) and not in relation to the principles of the proposed scheme. It was noted that dispersal a likely result, consultation should have been conducted in a wider area.

9.2 The panel also noted that there were two additional legislative reforms were expected which would shape and inform the implementation of selective licensing in Haringey.

9.3 A statutory instrument is being prepared which expand the criteria under which councils can set up selective licensing. To date, selective licensing has been allowed under 2 criteria; prevalence of anti-social behaviour and low housing demand. Once implemented there will be four additional criteria:

- I. Poor condition of housing

- II. High inward migration
- III. High levels of deprivation
- IV. High levels of crime

9.4 Although the criteria for which selective licensing may be introduced will expand, the geographical area in which it can be applied will be restricted. Currently, selective licensing can be introduced borough wide, though new regulations will restrict this to just 20% of the geographical area of the borough (equivalent of about 4 local authority wards). If local authorities want to introduce of selective licensing in a larger area, this would need to be approved by the Secretary of State to assess the merits of the case.

9.5 A consultant had been appointed with specialist selective licensing knowledge to assist the Council in the preparation of its selective licensing application. The consultant is currently gathering together all the necessary evidence needed to support the application (for example, prevalence and location of poor housing and ASB). It is expected that an interim report will be available by the end of April 2015 which will set out future options.

9.6 It is expected that a full public consultation on the introduction of selective licensing will take place in autumn 2015. This consultation will set out clear and precise plans for the scheme (such as the licensing conditions and fees) and the anticipated impact (for example, the expected outcomes and how these will contribute to local strategic priorities). A final decision would be taken by Cabinet after the consultation had been completed.

## **10. Council led housing development - project update**

10.1 An update was provided to the panel on the progress of this project. It was noted that evidence gathering had been successfully completed with officers working in the following services:

- Housing enablement team
- Planning Policy
- Finance
- Legal services.

10.2 Evidence gathering with other local authorities had commenced with Hackney, Barking & Dagenham and Ealing all having contributed. There are plans to consult further authorities and additional evidence gathering sessions are planned for April 2015. It is expected that a final report will be produced for the first Overview & Scrutiny Committee of the new municipal year.

## **11. Minutes**

11.1 The minutes from the 22<sup>nd</sup> January were agreed.

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<b>Report for:</b>	Overview and Scrutiny Committee – 8 June 2015	<b>Item Number:</b>	<b>10</b>
<b>Title:</b>	Overview and Scrutiny Work Programme Development Process (2015/16)		
<b>Report Authorised by:</b>	Bernie Ryan, Assistant Director of Corporate Governance		
<b>Lead Officer:</b>	Clifford Hart, Democratic Services Manager		
<b>Ward(s) affected:</b> All	<b>Report for Key/Non Key Decisions:</b> N/A		

## 1. Describe the issue under consideration

- 1.1 Developing an effective work programme is the bedrock of an effective scrutiny function. Done well, it can help lay the foundations for targeted, inclusive and timely work on issues of local importance, where scrutiny can add value. Done badly, scrutiny can end up wasting time and resources on issues where the impact of any work done is likely to be minimal.
- 1.2 The Overview and Scrutiny Committee (OSC) is responsible for developing an overall work plan including work for its four standing scrutiny panels. A new work programme is produced each year and an outline process for developing this was discussed by the Overview and Scrutiny Committee at its meeting on 27 March 2015.
- 1.3 This report sets out some basic principles behind good work programming and highlights key consultative processes that will help underpin the selection and prioritisation of topics for consideration by scrutiny. A preliminary assessment of member training needs, to support the delivery of the work programme, is also included.
- 1.4 Consultation for the development of the work programme is planned from May to June 2015 with the final programme being agreed at Overview & Scrutiny Committee on 27 July 2015. A summary of key dates is provided in the body of the report (section 10).

## 2. Cabinet Member introduction

- 2.1 N/A



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### 3. Recommendations

- 3.1 That the Overview and Scrutiny Committee: (a) consider the report; (b) agree the timeframe for the development of the Overview and Scrutiny Work Programme for 2015/16 (section 10 of the report); and (c) make recommendations as appropriate.

### 4. Alternative options considered

- 4.1 N/A

### 5. Background Information

- 5.1 The careful selection and prioritisation of work is essential if the scrutiny function is to be successful, achieve added value and retain credibility.
- 5.2 The work programme developed will need to reflect the structure for Overview and Scrutiny in Haringey which includes the overarching Overview & Scrutiny Committee as well as the four standing panels: Adults and Health; Children and Young People; Environment & Community Safety; Housing & Regeneration.
- 5.3 The work programme will be developed in consultation with local stakeholders and will aim to ensure that items or topics selected for scrutiny involvement in the year ahead:
- Compliment the priorities and work of the Council and its partners;
  - Reflect the concerns of local communities, and,
  - Identify those issues where scrutiny can make most impact.

### 6. Principles

- 6.1 *“Scrutiny is based on the principle that someone who makes a decision...should not be the only one to review or challenge it. Overview is founded on the belief that an open, inclusive, member-led approach to policy review...results in better policies in the long run”*(Jessica Crowe, former Executive Director, Centre for Public Scrutiny).
- 6.2 Expending resources on investigating an issue via scrutiny requires clear justification yet there are often difficulties in prioritising work. Some of the problems in developing and maintaining an effective work programme include:
- Agenda creep and losing sight of the key issues;
  - Diving into detail;
  - Focusing on minor points;
  - Going over old ground;



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- Lack of progress on identified issues;
  - Overlapping with the role of other committees;
  - Hobbyhorses;
  - Running out of time;
  - Political loyalty versus the independence of scrutiny.
- 6.3 To help overcome these barriers, the careful selection and prioritisation of work is essential if scrutiny is to be successful, gain buy in from senior officers and Cabinet, retain credibility and achieve added value.
- 6.4 It's important to note that successful work programming is not a "start-stop" process just for the start of the year. It should be kept under regular review to ensure it remains relevant.
- 6.5 The Centre for Public Scrutiny has identified a number of features in planning an effective scrutiny work programme<sup>1</sup>, which include:
- It should be **a member led process** (e.g. involvement of all non executive members, and members leading on the short-listing and prioritisation of topics – with support from officers)
  - It should **reflect local needs, priorities and policies** (e.g. issues of community concern as well as those priorities identified in the Corporate Plan and proposals within the Medium Term Financial Strategy)
  - It should **prioritise topics** for scrutiny involvement **that have most impact /benefit**
  - It should **involve local stakeholders**; e.g. local residents, community groups, Residents Associations, partners, businesses, and service users.
  - It **should be flexible** to enable scrutiny to respond to new or urgent issues as they emerge.
  - Having **a meaningful discussion** about the work programme probably works better than a complex set of feasibility criteria, which may be over-bureaucratic and resource intensive.

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<sup>1</sup> A Cunning Plan: Devising a Scrutiny Work Programme, Centre for Public Scrutiny, 2011



## 7. Components of a scrutiny work programme

- 7.1 Overview and Scrutiny has a number of distinct functions which provide a framework for the activities of local scrutiny bodies. An effective scrutiny work programme should aim to reflect a balance of these activities;
- **Holding the Executive to Account** – questioning the Leader and Cabinet Members on issues within their portfolio and through pre- and post-cabinet decision scrutiny. For example, the operation of ‘Call-in’ procedures and ensuring meaningful input into the development of business cases relating to decisions made by Council in February.
  - **Policy Review and Development** – assisting Cabinet by undertaking strategic reviews to assess the effectiveness of existing policies or to inform the development of new strategies;
  - **Performance Monitoring** – identifying services that are not performing, investigating and making recommendations for improvement;
  - **External Scrutiny** – scrutinising and holding to account those partners and other local agencies which provide key services to the public;
  - **Public and community engagement** – engaging and involving local communities in scrutiny activities and scrutinising those issues which are of concern to the local community.
- 7.2 In the context of these functions, and in accordance with the scrutiny protocol, a range of reports can be requested to be included within the work Overview and Scrutiny Committee and scrutiny panels. Depending on the selected topic and the planned outcome, this could include:
- (i) Performance Reports;
  - (ii) One off reports on matters of national or local interest or concern (e.g. Casey Report);
  - (iii) Issues arising out of internal and external assessment (e.g. Ofsted, Care Quality Commission);
  - (iv) Reports on strategies and policies under development, or other issues on which the Cabinet or officers would like scrutiny views or support;
  - (v) Progress reports on implementing previous scrutiny recommendations accepted by the Cabinet or appropriate Executive body.
- 7.3 In addition in-depth scrutiny reviews are an important aspect of Overview and Scrutiny work and provide opportunities to thoroughly investigate topics and to make improvements. Through the gathering and consideration of evidence from a wider range of sources, they enable more robust and effective challenge as well as an increased likelihood of delivering positive outcomes. In depth reviews should also help engage the public, and provide greater transparency and accountability. It is nevertheless important that there is a balance between depth and breadth of work undertaken so that resources can be used to their greatest effect.



**Haringey Council**

## **8. Prioritising and selecting issues for scrutiny involvement**

- 8.1 A wide ranging consultation process with local stakeholders will guide and inform the selection of work programme items (see section 10). This process will help to generate and prioritise a 'long list' of possible topics which can be included within the scrutiny work programme.
- 8.2 There are a number of practical criteria which are used to assist in the prioritisation and selection of those topics taken forward from the long list in the work programme. Selected topics should:
- Compliment the priorities and work of the Council and its partners;
  - Not duplicate work being undertaken elsewhere by the Council and its partners;
  - Reflect the concerns of the wider community;
  - Be practical and demonstrate a positive and beneficial impact.

## **9. Monitoring the work programme**

- 9.1 Once the work programme is agreed, there are both formal and informal systems in place to ensure effective monitoring of the work programme. Regular agenda planning meetings (with the Chair and senior officers) and discussion at Committee itself gives an opportunity to:
- Discuss the format, structure and priority of future items/meetings;
  - Discuss the rules and procedures for formal meetings – ensuring clarity, consistency, and good time keeping;
  - Discuss what other information is required, including the identification and of witnesses which may include external experts, service-users, community groups, amongst others;
  - Consider options for getting out and about including site visits to other authorities and front-line service visits;
  - Develop key lines of enquiry or a questioning strategy;
  - Ensure the right people attend the right meetings at the right time;
  - Follow up on any actions agreed, ensuring outcomes from recommendations;
  - Consider member development needs to enable activities to be planned that take into consideration items included on the future work programme.
- 9.2 To assist in work programme development and monitoring, a new work programme template – attached at **Appendix A** - has been created to ensure the details and desired outcomes of items on the work programme can be kept under review.



**Haringey Council**

## 10. Key consultative processes for the scrutiny work programme

10.1 Any local stakeholder may suggest an item for the scrutiny work programme, this could include a member, local partners, officers, members of the community or voluntary sector groups or local residents. With this in mind, a number of consultative process are employed to support the development of the Overview & Scrutiny Work Programme, these include:

- Public Survey - local residents and community groups;
- Scrutiny Cafe – non executive members, local partners and senior officers;
- Informal meetings with Cabinet Member and Senior Officers;

### Public survey

10.2 Public engagement and involvement is a key function of scrutiny and local residents and community groups are encouraged to participate in all aspects of scrutiny from the development of the work programme, participation at meetings and contribution to depth projects (e.g. providing service assessments / service user insights).

10.3 To ensure the issues considered by scrutiny are both important and relevant to the local community, an on-line survey has been distributed to local residents, community groups and other local stakeholders to assess their views. The purpose of the survey is therefore threefold:

- To facilitate community participation;
- To identify broad areas of concern which may guide and inform member decisions in agreeing the scrutiny work programme;
- To facilitate specific suggestions for in depth scrutiny review.

10.4 This survey has been successfully administered in previous years where it has generated in excess of 160 responses. Scrutiny members have also found that the survey both informed and legitimated the selection of topics for the work programme.

10.5 The survey will be administered for a 3 week period from mid-May. To facilitate further discussion and prioritisation of topics to be included within the work programme, suggestions for scrutiny involvement will be analysed and coded by:

- The corporate priority they fall within;
- The remit of which appropriate scrutiny body it falls within.



**Haringey Council**

### Scrutiny Cafe

- 10.6 The Scrutiny Cafe aims to bring together key local stakeholders (non executive members, partners and senior council officers) for round table discussions to further inform the development the scrutiny work programme. Round table discussions will be themed around the remits of the scrutiny panels (which also closely correspond to corporate priorities):
- Enable every child and young person to have the best start in life, with high quality education;
  - Enable all adults to live healthy, long and fulfilling lives;
  - Create a clean and safe borough where people are proud to live with stronger communities and partnerships;
  - Drive growth and employment from which everyone can benefit;
  - Create homes and communities where people choose to live and are able to thrive.
- 10.7 The themed round table discussions will be informed and guided by issues and suggestions emerging from the public survey. Discussions will be led by the relevant scrutiny chair with the support of officers. The aim of these discussions will be to:
- Identify any further issues for the scrutiny work programme (to those already suggested);
  - Prioritise issues or suggestions to be included within the scrutiny work programme.
- 10.8 The Scrutiny Cafe consultation format was used in association with the Centre for Public Scrutiny in the development of the scrutiny work programme for 2014/15. Participants indicated that this approach had been beneficial in that this supported informed discussion and allowed meaningful assessments of suggested topics for scrutiny. This year the Scrutiny Cafe will take place on 15 June 2015, during the evening.

### Cabinet members and senior officers

- 10.9 To conclude the consultation process for the development of the scrutiny, Chairs of individual scrutiny committee/panels meet with relevant Cabinet members and senior officers. The primary purpose of such meetings is to discuss those issues and suggestions for inclusion within the scrutiny work programme emerging from the public survey and Scrutiny Cafe to ensure final selections:
- Are aligned with corporate priorities, objectives and outcomes;
  - Are in areas where greatest practical assistance can be provided;
  - Scrutiny processes are commensurate to desired outcomes (e.g. a one-off report or more in depth investigation).



### Haringey Council

10.10 This meeting is also an opportunity at which any topics selected for in depth scrutiny investigation can be discussed and scoped with Cabinet members and senior officers. In particular, discussions can assist the identification of:

- Project objectives (how scrutiny can positively contribute to the business of the council);
- Key lines of enquiry and officers and other local stakeholders to include within the investigation.

10.11 At this juncture, Cabinet members and senior officers are also invited to suggest additional topics where scrutiny could be beneficially involved and included within the final work programme. These could include:

- Forthcoming strategies or policies which may benefit from scrutiny involvement;
- Items on the Forward Plan / Delivery Plans which may benefit from pre-decision scrutiny;
- Progress reports on key council priorities (Corporate Programme);
- Annual service reports or inspection reports.

10.12 The meeting is also an opportunity for the Chair to agree with relevant Cabinet members, the dates at which they will attend Overview & Scrutiny Committee or panel for their (twice yearly) Question and Answer session.

**Table: Work Programme Development Timeline**

<b>Date</b>	<b>Fora</b>	<b>Purpose</b>
27 April	Informal meeting of Overview & Scrutiny Committee	Chair of OSC and Panels to reflect on 14/15 work programme to identify carry over work items , future training and development needs etc.
14 May	Annual Council	Confirmation of Membership of Overview & Scrutiny Committee
May 2015	Informal meeting of new Overview & Scrutiny Committee	<ul style="list-style-type: none"> <li>• Determine Chairs of Scrutiny Panels;</li> <li>• Brief for work programme development process;</li> <li>• Identify training needs.</li> </ul>
May 2015	Chairs and Chief Whips	Recruitment of non-executive members to Scrutiny Panels
May 2015	Scrutiny Survey	To identify priorities and topics for inclusion in the scrutiny work programme for 2015/16 from local residents, community groups and other local stakeholders. (3 weeks)
8 June	Overview & Scrutiny Committee (1)	<ul style="list-style-type: none"> <li>• Membership and terms of reference of scrutiny bodies confirmed</li> <li>• Work programme development update and sign off process;</li> </ul>





**Haringey Council**

Date	Fora	Purpose
		<ul style="list-style-type: none"> <li>Leaders state of the borough address (outline priorities in year ahead)</li> </ul>
15 June	Scrutiny Cafe	Overview & Scrutiny Committee to conduct themed round table discussions with non-executive members, Senior Officers and partners to identify possible work areas.
June 2015	Consultation with Cabinet Members and Senior Officers	Individual Chairs of OSC and Scrutiny Panels to meet with relevant Cabinet members and Senior officers to;: <ul style="list-style-type: none"> <li>Ensure work items align with corporate priorities;</li> <li>Identify those areas where scrutiny can provide greatest assistance;</li> <li>To agree and scope work items taken forward.</li> </ul>
29 June & 9 July	Scrutiny Panels – Round 1	<ul style="list-style-type: none"> <li>Confirm terms of reference and membership</li> <li>Discuss and agree work plans – agenda planning</li> </ul>
June 2015 tba	OSC/Cabinet face to face	Twice yearly meeting
27 July	Overview & Scrutiny Committee (2)	Confirm 2015/16 work plan of Overview & Scrutiny Committee and Scrutiny Panels.
Ongoing	All meetings of all scrutiny bodies	Work programme monitoring.

## 11. Member training and development

11.1 Member Development underpins the work of the council in all democratic processes and is critical to ensure Members are properly supported to undertake their role.

11.2 Members of Overview and Scrutiny require a number of skills. These skills are highlighted below and will be used to identify training needs and development areas as part of the process for developing a scrutiny work programme for 2015/16.

### Skills for Scrutiny Members<sup>2</sup>

- Taking evidence from a wide range of people, interviewing, questioning and listening skills.
- Understanding and using (i) performance management, information, (ii) other data and findings from research, (iii) information from inspections.
- Understanding the policy framework, skills to review implications of policy framework.

<sup>2</sup> Adapted from the LGiU Scrutiny Checklist, 2003



**Haringey Council**

- Developing recommendations, negotiating a report across parties and handling minority reports/vies
- Digesting and understanding paperwork and electronic information
- Communication skills
- Influencing skills
- Monitoring implementation of recommendations
- Evaluation skills

**Skills for Scrutiny Chairmen<sup>3</sup>**

- Chairing meetings of different types, from steering a formal agenda to facilitating an informal group to holding a public consultation session.
- Leadership and project management skills
- Planning and managing a busy workload
- Ability to identify topics of public interest for review
- Ability to work with officers
- Dealing with the media
- Champion scrutiny both internally and externally

11.3 Scrutiny training requirements can be addressed in many ways. For example, through formal training, one-to-one sessions or mentoring and will need to be picked up as part of the wider member development programme.

11.4 To develop a successful work programme for 2015/16, an assessment of the support and development activities provided by the Council will be required to ensure Members are properly equipped to undertake planned scrutiny work. This should take into consideration the skills listed above and take into account items included in the scrutiny work programme.

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<sup>3</sup> Adapted from the LGiU Scrutiny Checklist, 2003



**Haringey Council**

## 12. Update on the work programme development process to date

12.1 A number of informal consultative meetings<sup>4</sup> were held with Overview & Scrutiny members and other non executive members during the course of 2014/15. The purpose of these meetings was to reflect upon and identify:

- Scrutiny processes which require adaptation or where further member training or support was required;
- Items to be considered within 2015/16 work programming.

### Scrutiny processes identified for further development or member training

12.2 Members identified a number of scrutiny processes which require adaptation or where further member training could assist the effectiveness of the scrutiny function in Haringey. Key items from these discussions have been summarised below:

- **Improved communication with local stakeholders** to illustrate where scrutiny can add value (e.g. community engagement, non-party political appraisal) and where it has made an impact;
- Improved **performance monitoring** process with more developed use of performance data to assist scrutiny to add value to their work / investigations;
- Reduce the number of items on **scrutiny agenda** to allow for more detailed and meaningful discussions;
- Further **preparation** and evidence gathering ahead meetings to inform and assist more effective questioning;
- To develop and **extend pre-meeting process** to assist in more effective meeting management and questioning;
- Facilitate a **mentoring scheme** with scrutiny members from other boroughs;
- Establish a more rigorous system to **follow up scrutiny recommendations**;
- A need to improve communication of **scrutiny outcomes** (e.g. through social media, newsletters etc);
- Ensuring scrutiny involvement in the development of **Delivery Plans** (and understanding of the new **Priority Boards**);
- To review the **'Call-in'** process.

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<sup>4</sup> These included: Centre for Public Scrutiny facilitated session for all non executive members on 19<sup>th</sup> January 2015 and Overview & Scrutiny Committee reflections session held on 27<sup>th</sup> April 2015.



**Haringey Council**

12.3 Through the course of each year, issues for scrutiny involvement often emerge and are duly noted for future work programming. During 2014/15 scrutiny bodies discussed items for possible inclusion in future work programming. Such issues will be discussed and assessed alongside other suggested topics put forward as part of the process for developing the work programme for 2015/16.

### **13. Comments of the Chief Finance Officer and financial implications**

13.1 There are no financial implications arising from the recommendations set out in this report. Should any of the work undertaken by Overview and Scrutiny generate recommendations with financial implications these will be highlighted at that time.

### **14. Comments of the Assistant Director of Corporate Governance and legal implications**

14.1 There are no immediate legal implications arising from the report and the Assistant Director of Corporate Governance has been consulted on the contents of this report.

14.2 In accordance with the Council's Constitution, the approval of the future scrutiny work programme and the appointment of Scrutiny Review Panels (to assist the scrutiny functions) falls within the remit of the Overview and Scrutiny Committee.

### **15. Equalities and Community Cohesion Comments**

15.1 Overview and Scrutiny has a strong community engagement role and aims to regularly involve local stakeholders, including residents, in its work. It seeks to do this through:

- Helping to articulate the views of members of the local community and their representatives on issues of local concern.
- Bringing local concerns to the attention of decision makers and incorporating them into policies and strategies.
- Identifying and engaging with hard to reach groups
- Helping to develop consensus by seeking to reconcile differing views and developing a shared view of the way forward.

15.2 The evidence generated by scrutiny reviews / committee work helps to identify the kind of services wanted by local people. It also promotes openness and transparency as meetings are held in public and documents are available to local people.

### **16. Head of Procurement Comments**

N/A



**Haringey Council**

**17. Policy Implications**

17.1 This reports sets out how the work of Overview and Scrutiny will contribute and add value to the work of the Council and its partners in meeting locally agreed priorities.

**18. Use of Appendices**

**Appendix A – Work Programme Template**

**19. Local Government (Access to Information) Act 1981**

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**Appendix A - Scrutiny Work Programme Template 2015/16**

**Scrutiny Work Programme Template 2015/16**

**Overview and Scrutiny Committee / Scrutiny Panel**

<b>Meeting Date*</b>	<b>Agenda Item</b>	<b>Details and desired outcome</b>	<b>Lead Officer / Witnesses</b>
Date	<i>List all agenda items here</i>	<p><i>Please provide details concerning the aims and objectives of each item.</i></p> <p><i>This should include links to the Corporate Plan and highlight any development activities required to ensure Members are properly supported to undertake their work.</i></p> <p><i>Such issues should be picked up, discussed, and clarified as part of the agenda planning process.</i></p>	<p><i>List here the lead officer / Cabinet Member for each item and include the name(s), and organisation, of any external witnesses</i></p>

\* This will be a working document, published with each agenda. At the end of the year we will have a complete record of what was discussed when by each Panel / OSC. The same format will be used for each panel / OSC.

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<b>RECORD OF DECISION TAKEN UNDER URGENCY PROCEDURES OR DELEGATED AUTHORITY</b>
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**All requests for action to be taken in accordance with established urgency procedures or delegated authority must be accompanied by an appropriate report setting out all relevant considerations, in particular legal and financial considerations, and with a clear recommendation[s] for action, in order for an appropriate decision to be taken in accordance with the provisions of current legislation.**

<b>Log No.</b>
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<b>Ward(s) affected</b>	
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<b>Title of Report</b>
------------------------

<b>North Central London Joint Health Overview and Scrutiny Committee (JHOSC) – Appointment of Haringey Representatives for 2015/16</b>
--

<b>Reason for urgency or relevant paragraph for authority under scheme of delegation</b>
--

Haringey's Overview and Scrutiny Committee is entitled to appoint two representatives to the standing Joint Health Overview and Scrutiny Committee for North Central London. The power to make this appointment was delegated to the Overview and Scrutiny Committee by Council at its meeting on 22 March 2010. Since Haringey will be appointing only 2 Members to the Joint Committee, the "political proportionality" rules in the Local Government and Housing Act 1989 do not apply.

The first meeting of the Joint Health Overview and Scrutiny Committee for the 2015/16 municipal year is due to take place on Friday 26 June 2015 at Islington Town Hall. However, in addition, the Barnet, Enfield and Haringey North Central London Joint Health Overview and Scrutiny Committee Sub Group have arranged to meet on Tuesday 19th May 2015. This is to enable consideration of the Barnet, Enfield and Haringey Mental Health NHS Trust's Quality Account for 2014/15 before the end of May.

In accordance with normal procedures it is for the Overview and Scrutiny Committee to appoint the Haringey representatives to the Joint Committee. However, the first meeting of Overview and Scrutiny Committee is not planned until 8 June. This would mean the North Central London Joint Health Overview and Scrutiny Committee would not be represented by Haringey Council until after 8 June.

It is necessary to seek an advanced appointment of two Members to the North Central London Joint Health Overview and Scrutiny Committee in order for Haringey Council to participate in the Sub Group meeting on 19 May 2015.

**An urgent decision to appoint representatives is therefore required.**

In the case of non-executive functions, under Part 3 Section E Scheme of Delegation Paragraph 5.01 (b), following the preparation of a report (which is attached), the Director having operational responsibility can take the urgent decision in consultation with the Chair of the Committee.

**Decision of Chief Officer**

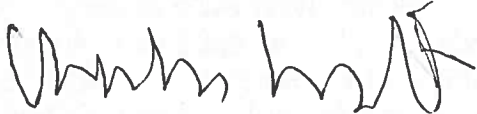
I approve the recommendation as set out in the attached report having consulted with the Chair of the Overview and Scrutiny Committee.

Signature  Date 15/05/2015

**Nick Walkley, Chief Executive**

**Consultation with Chair of Overview and Scrutiny Committee.**

I confirm that I have been consulted in the making of this decision.

Signature  Date 15.5.15

**Cllr Charles Wright  
Chair of Overview and Scrutiny Committee**

**Once signed by the Chief Officer this cover sheet together with the substantive report must be forwarded to the Cabinet Committees Team - Level 7, River Park House - for processing. All requests for action to be taken in accordance with urgency procedures must be dealt with in this way to ensure that the Council complies with the necessary legal requirements. Thank you for your co-operation.**



**Haringey Council**

Report for:	Overview and Scrutiny Committee	Item Number:	
Title:	North Central London Standing Joint Health Overview and Scrutiny Committee – Appointment of Haringey Representatives for 2015/16		
Report Authorised by:	Nick Walkley, Chief Executive	<i>N. Walkley</i>	
Lead Officer:	Clifford Hart, Democratic Services Manager		
Ward(s) affected: All	Report for Non Key Decision		

1. Describe the issue under consideration

To consider the appointment of two Haringey representatives to the North Central London Joint Health Overview and Scrutiny Committee for the 2015/16 Municipal Year.

2. Cabinet Member introduction

N/A

3. Recommendations

That Councillors Wright and Connor be appointed as the Council's two representatives to the North Central London Joint Health Overview and Scrutiny Committee (JHOSC) for the 2015/16 municipal year.

4. Alternative options considered

N/A



**Haringey Council**

5. Background information

5.1 Haringey's Overview and Scrutiny Committee is entitled to appoint two representatives to the standing Joint Health Overview and Scrutiny Committee for North Central London.

5.2 The power to make this appointment was delegated to the Overview and Scrutiny Committee by Council at its meeting on 22 March 2010.

5.3 Since Haringey will be appointing only two Members to the Joint Committee, the "political proportionality" rules in the Local Government and Housing Act 1989 do not apply.

5.4 The terms of reference of the North Central London Joint Health Overview and Scrutiny Committee are as follows:

- a. To engage with relevant NHS bodies on strategic sector wide issues in respect of the commissioning and provision of NHS health services across the areas of Barnet, Camden, Enfield, Haringey and Islington.
- b. To scrutinise and respond to stakeholder engagement, the consultation process and final decision in respect of any sector wide proposals for reconfiguration of health services in the light of what is in the best interests of the delivery of a spectrum of health services across the area, taking account of:
  - The adequacy of the consultation being carried out by the health bodies including the extent to which patients and the public have been consulted and their views have been taken into account
  - The impact on the residents of those areas of the reconfiguration proposals, as set out in the consultation document
  - To assess whether the proposals will deliver sustainable service improvement
  - To assess whether the proposed changes address existing health care inequalities and not lead to other inequalities
  - The impact on patients and carers of the different options, and if appropriate, which options could be taken forward
  - How the patient and carer experience and outcomes, and their health and wellbeing, can be maximised whichever option is selected



**Haringey Council**

- Whether to use the joint powers of the local authorities to refer either the consultation or final decision to the Secretary of State for Health.
- c. To respond, where appropriate, to any proposals for change to specialised NHS services that are commissioned on a cross borough basis and where there are comparatively small numbers of patients in each borough.
- d. The Joint Committee will work independently of both the Executive and Health Scrutiny Committee of its parent authorities, although evidence collected by individual Health Scrutiny Committees may be submitted as evidence to the Joint Committee and considered at its discretion.
- e. The Joint Committee will aim to work together in the spirit of co-operation, striving to work to a consensual view to the benefit of local people.

## 6. Reasons for Decision

- 6.1 The first meeting of the Joint Health Overview and Scrutiny Committee for the 2015/16 municipal year is due to take place on Friday 26 June 2015 at Islington Town Hall. However, in addition, the Barnet, Enfield and Haringey North Central London Joint Health Overview and Scrutiny Committee Sub Group have arranged to meet on Tuesday 19 May 2015. This is to enable consideration of the Barnet, Enfield and Haringey Mental Health NHS Trust's Quality Account for 2014/15 before the end of May.
- 6.2 In accordance with normal procedures it is for the Council's Overview and Scrutiny Committee to appoint the Haringey representatives to the Joint Committee. However, the first Overview and Scrutiny Committee meeting is not planned until 8 June 2015. This would mean the North Central London Joint Health Overview and Scrutiny Committee would not be represented by Haringey Council until after 8 June 2015.
- 6.3 It is necessary to seek an advanced appointment of two Members to the North Central London Joint Health Overview and Scrutiny Committee in order for Haringey Council to participate in the Sub Group meeting on 19 May 2015.
- 6.4. An urgent decision to appoint representatives is therefore required.

## 7. Comments of the Chief Finance Officer and financial implications

The Chief Financial Officer confirms that there are no financial implications arising from this report as the report author has confirmed that these representatives are not entitled to any remuneration.



**Haringey Council**

8. Comments of the Assistant Director of Corporate Governance and legal implications

The Assistant Director Corporate Governance has been consulted on the contents of this report.

The Committee can appoint two representatives to the JHOSC. This is in accordance with the decision made by full Council on 22 March 2010 that the making of nominations from the Council to the JHOSC be delegated to the Committee.

9. Equalities and Community Cohesion Comments

Overview and scrutiny has a strong community engagement role and aims to regularly involve stakeholders, including residents, in its work. It seeks to do this through:

- Helping to articulate the views of members of the local community and their representatives on issues of local concern
- Bringing local concerns to the attention of decision makers and incorporating them into policies and strategies
- Identifying and engaging with hard to reach groups
- Helping to develop consensus by seeking to reconcile differing views and developing a shared view of the way forward.

The evidence generated by work undertaken by the JHOSC will help to identify the kind of services wanted by local people. It also promotes openness and transparency as meetings are held in public and documents are available to local residents.

10. Head of Procurement Comments

N/A

11. Policy Implication

N/A

12. Use of Appendices

N/A

13. Local Government (Access to Information) Act 1985

N/A



**Haringey Council**

<b>Report for:</b>	Overview and Scrutiny Committee – 8 June 2015	<b>Item Number:</b>	<b>12</b>
<b>Title:</b>	Overview and Scrutiny Annual Report 2014/15		
<b>Report Authorised by:</b>	Bernie Ryan, Assistant Director, Corporate Governance		
<b>Lead Officer:</b>	Clifford Hart, Democratic Services Officer		
<b>Ward(s) affected:</b> All	<b>Report for Key/Non Key Decisions:</b> N/A		

#### 1. Describe the issue under consideration

To consider the Overview and Scrutiny Annual Report for 2014/15 – attached at **Appendix A**.

#### 2. Cabinet Member introduction

N/A

#### 3. Recommendations

That the Overview and Scrutiny Annual Report 2014/15 be approved for submission to full Council.

#### 4. Alternative options considered

N/A

Overview and Scrutiny Committee (OSC) must report annually to full Council as set out in Part 2 (Article 6) of the Constitution.

#### 5. Background information

The Overview and Scrutiny Annual Report details the work of the five scrutiny bodies in Haringey, and the North Central London Joint Health OSC:



**Haringey Council**

- Overview and Scrutiny Committee
- Adults and Health Scrutiny Panel
- Children and Young People Scrutiny Panel
- Environment and Community Safety Scrutiny Panel
- Housing and Regeneration Scrutiny Panel
- North Central London Joint Health OSC

Once agreed by the Overview and Scrutiny Committee, the annual report will be considered by Full Council as set out in Part 2 (Article 6) of the Constitution.

**6. Comments of the Chief Finance Officer and financial implications**

There are no financial implications arising from this report.

**7. Comments of the Assistant Director of Corporate Governance and legal implications**

Under the Council's Constitution, the Committee is required to report annually to Full Council on their working and make recommendations for future work programmes and amended working methods if appropriate.

**8. Equalities and Community Cohesion Comments**

Overview and Scrutiny has a strong community engagement role and aims to regularly involve local stakeholders, including residents, in its work. It seeks to do this through:

- Helping to articulate the views of members of the local community and their representatives on issues of local concern;
- Bringing local concerns to the attention of decision makers and incorporating them into policies and strategies;
- Identifying and engaging hard to reach groups;
- Helping to develop consensus by seeking to reconcile differing views and developing a shared view of the way forward;
- Presenting evidence generated by scrutiny involvement as a means of helping to identify the kind of services wanted by local people;
- Promoting openness and transparency; for example, all meetings are held in public and documents are publicly available.

**9. Head of Procurement Comments**

N/A





**Haringey** Council

## **10. Policy Implications**

There are no direct policy implications arising from this report.

## **11. Use of Appendices**

**Appendix A** – Overview and Scrutiny Annual Report 2014/15

## **12. Local Government (Access to Information) Act 1985**

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# Overview & Scrutiny

**Annual Report 2014/15**

**DRAFT**

**Foreword**

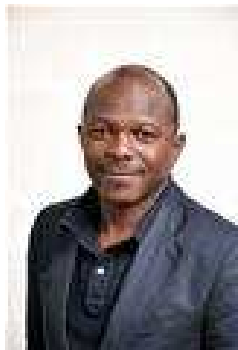
**Councillor Gideon Bull  
Chair of the Overview & Scrutiny Committee**

DRAFT

**The Overview & Scrutiny Committee 2014/15**



**Councillor  
Gideon (Chair)**



**Cllr Charles  
Adje**



**Cllr Barbara  
Blake**



**Cllr Pippa  
Connor**



**Cllr Kirsten  
Hearn**

**Co-opted members of the Overview and Scrutiny Committee:**

- Church Representative
- Yvonne Denny
  - Chukwuemeka Ekeowa

- School Governors
- Luke Collier
  - Kefale Taye

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**Haringey Council**

## Scrutiny in Haringey

### 1. What is Scrutiny?

Under the Local Government Act 2000 local authorities are required to set up an Overview and Scrutiny Committee. This committee is able to scrutinise the decisions or actions taken by the Council or partner organisations or indeed, assess any matter that affects people living in the borough.

In this context, the primary role of the Committee is to hold local decision makers to account and to help improve local services. The Committee has a number of distinct functions:

- To review and challenge decisions taken by the Council and its partners (e.g. NHS, police);
- To undertake investigations into services or policy areas which are of interest or concern to local people;
- To make evidence based recommendations to improve services provided by the Council and partner organisations.

Given these functions, Overview and Scrutiny plays an important role in local democracy through:

- Enhancing local accountability of services;
- Improving transparency of decision making;
- Enabling councillors to represent the views of local residents.

### 2. What is effective scrutiny?

Effective scrutiny is important to ensure that local services are held to account, are run efficiently and in the interests of local people. The Centre for Public Scrutiny

suggests that there are four principles for effective scrutiny, that it:

- Provides a '**critical friend**' challenge to policy and decision makers;
- Reflects the voice and **concerns of the community**;
- Is carried out by '**independent minded governors**' who lead and own the scrutiny process;
- Makes an **impact** on local service delivery in order to improve outcomes.

Overview & Scrutiny in Haringey aims to work towards these principles to ensure that an effective scrutiny function is in operation for the local community.

### 3. The role of scrutiny in Haringey

Overview and Scrutiny in Haringey has three main aims:

#### ***Holding the Executive to account:***

- Questioning the Leader and Cabinet Members in a positive and productive manner on issues within their portfolio;
- Supporting the 'Call-in' of a decision taken by Cabinet, Cabinet Member or an officer under delegated authority;
- Reviewing council performance and making suggestions for improvement;
- Scrutinising the activities of partner agencies.

#### ***Policy review and development:***

- Reviewing policies and strategies developed by the Council or its partners;
- Commissioning in-depth projects to help improve local services or to assist policy development.

#### ***Consulting and involving local people:***

- Examining and responding to referrals from Haringey Healthwatch;

- Operating Councillor Call for Action where members can refer matters that affect their local area;
- Consulting residents, community organisations and other local groups in the development of scrutiny work programmes and within individual projects;
- Facilitating attendance and participation at scrutiny meetings (all of which are open to the public).

#### 4. The structure of scrutiny in Haringey

In Haringey there is one over-arching Overview and Scrutiny Committee, which is supported in its work by four standing scrutiny panels which scrutinise the following service areas:

- Adults and Health;
- Children and Young People;
- Environment and Community Safety;
- Housing & Regeneration.

##### **Overview & Scrutiny Committee and Scrutiny Panels**

The Overview & Scrutiny Committee is made up of five councillors who are not members of the Cabinet (the decision making body of the Council). Membership of Overview & Scrutiny Committee is proportional to the overall political makeup of the Council.

Scrutiny panels are made up of between 3 and 7 councillors who are not members of the Cabinet. Scrutiny panels are chaired by members of the Overview & Scrutiny Committee and membership is also politically proportional to the makeup of the council.

Both Overview & Scrutiny Committee and scrutiny panels oversee discrete policy areas and are responsible for scrutinising services or issues that fall within these portfolios.

A number of scrutiny functions are discharged by both the Overview & Scrutiny Committee and Scrutiny Panels which include:

- Questioning relevant Cabinet members on areas within their portfolio;
- Monitoring service performance and making suggestions for improvement;
- Assisting in the development of local policies and strategies (e.g. through local project work);
- Monitoring implementation of previous scrutiny reports;
- Budget monitoring;
- Budget scrutiny (spending and saving proposals).

As the 'parent' committee, the Overview & Scrutiny Committee is required to approve work programmes and to ratify reports and recommendations developed by scrutiny panels.

The Overview & Scrutiny Committee does however retain a number of distinct scrutiny functions not undertaken by panels which include:

**Call-ins:** where there is a challenge to decision taken by the Cabinet or individual Cabinet member or a key decision taken by an officer under delegated authority

**Councillor call for action:** where local councillors can refer matters of genuine and persistent concern which have not been possible to resolve through usual council processes.

A list of the scrutiny functions and service areas covered by the Overview & Scrutiny Committee and Scrutiny Panels is detailed in Appendix A.



## The work of Overview & Scrutiny Committee in 2014/15

### 5. Overview & Scrutiny Committee

Councillors: Adje, Blake, Bull (Chair), Connor & Hearn  
 Co-Optees: Chukwuemeka Ekeowa, Kefale Taye, Luke Collier and Yvonne Denny

#### **Committee Chair Introduction**

To be confirmed

As well as overseeing the work of the four scrutiny panels, the Committee scrutinised the performance of the Council and led budget monitoring and budget scrutiny exercises (see section 11).

The Committee also considered a range of one-off reports on various issues affecting the borough. These included:

- Council Tax reduction scheme;
- Debt Collection policy;
- Redevelopment of St Ann's Hospital site;
- Treasury Management Strategy; and
- Libraries.

#### **'Bedroom tax'**

The Committee also received an update on a previously completed project on the 'Bedroom tax'. It was noted that of the 2,500 tenants affected, a relatively small number (168 tenants) had managed to downsize to a smaller property, and thus avoid a deduction in their benefits.

Whilst Discretionary Housing Payments (DHP) have continued to provide assistance to some tenants, the Committee noted that a reduction in future DHP grant would further restrict the ability of the

Council to provide financial assistance to tenants in meeting this shortfall.

The Committee noted that the Council was continuing to focus on early intervention to ensure that more timely advice and support was available to those that were affected. In addition, Homes for Haringey was continuing to work with other Registered Providers to facilitate wider home-swapping across the social housing sector to enable more tenants to downsize.

#### **Cabinet Q&A**

The Leader attended in July 2014 to outline the corporate priorities for the year ahead in the annual State of the Borough address. Members were able to discuss and question the leader and Deputy Chief Executive on these priorities. The Leader also attended in December 2014 to respond to questions within her portfolio.

As per protocol, the Cabinet Member for Economic Development, Social Inclusion and Sustainability and the Cabinet Member for Resources and Culture both attended Committee twice in 2014/15. Cabinet members responded to questions from the Committee on a range of areas including:

- The implementation of the Customer Services Transformation Programme;
- Work being undertaken to encourage businesses to locate in Haringey;
- Barriers to employment; and
- The development of a Culture Strategy.

#### **Call-in**

There was one Call-in in 2014/15 which was the Corporate Plan (and associated Medium Term Financial Plan).

The Call-in centred on future provision of four service areas:

- Children's Centres;
- Learning Disabilities day centres;
- Merging of Youth Services with youth offending services; and
- Adult Care – including: early prevention could prevent further.

The Committee agreed to refer this decision to Full Council in February 2015.

**Job Support Market**

The Committee conducted an in depth investigation of the Job Support Market in Haringey. The aim of this work was to identify how best the Council can help long term unemployed people back in to work.

The Committee held a number of evidence gathering sessions with local stakeholders including:

- Council officers (e.g. Economic Development, Public Health, Adult Education);
- Local job support agencies (e.g. Job Centre Plus, Reed, Tottenham Hotspur Foundation); and
- Local long term unemployed people.

Although the Committee has yet to formally report, some key findings to emerge from this project include:

- The need to establish a forum for local job support providers to help coordinate training and development opportunities;
- How increasing local work experience opportunities for the long term unemployed can help to build confidence and enable them to benchmark their skills;
- How extending computer and internet access can assist long term unemployed in job search and job applications.

The Committee is expected to formally report on this project in July 2015.

**6. Adults and Health Scrutiny Panel**

Councillors: Adamou, Connor (Chair), G Bull, Beacham, Mann, Patterson, Stennett

Co-Optees: Helena Kania (Haringey Forum for Older People)

**Panel Chair Introduction**

“2014/15 was a busy year for the Panel. A common theme throughout was scrutiny of the new 3-year Medium Term Financial Strategy and issues in relation to Priority 2 of the 2015-2018 Corporate Plan: “Enable all adults to live healthy, long and fulfilling lives”.

This year the panel also completed a project on “Transition from Child to Adult Mental Health Services”. Initial feedback has been very positive. I hope our recommendations – including one to pilot a new “Integrated Person Centred Approach” – are taken forward and help deliver Haringey’s Joint Mental Health and Wellbeing Framework.

As chair, I wish to thank all the Panel members, Cabinet members, Officers, Stakeholders and, not least, the members of the Public who made positive contributions to meetings throughout the year.”

**Transition from Child Mental Health Services to Adult Mental Health Services**

As in previous years, mental health continued to be a priority. In September, following various meetings with Cabinet Members, Senior Officers, and partners, the Panel agreed an in-depth review should be carried out to look at transition from child to adult mental health services.

The objectives were:

- To gain an understanding of the CAMHS transition pathway process from child to adult mental health services including commissioning and budgetary arrangements;
- To gain an understanding of the CAMHS transition pathway from the perspective of young people and their families;
- To compare local practice with identified areas of good practice and national guidance;

- To make evidence based recommendations to improve the pathway.

The panel heard from a range of stakeholders including Barnet, Enfield and Haringey Mental Health NHS Trust, Haringey Clinical Commissioning Group (CCG), Mind, Mental Health Support Association, Public Health, Open Door, Young Minds, First Step, Camden and Islington Mental Health Trust, Adult Services and Children’s Services.

During the investigation a number of important issues emerged.

Recommendations were put forward on issues including information sharing and piloting a new model of care - Integrated Person Centred Approach - the “Heads up for Haringey” model.

These recommendations will be considered by Cabinet in June 2015 and, if accepted, will contribute to the vision and outcomes of Haringey’s new Joint Mental Health and Wellbeing Framework. Such issues will be kept under review by the panel as part of their work in 2015/16.

### ***Scrutiny of the redesign and re-provision of adult social services***

In December, following release of the Cabinet’s report on the new 3-year Medium Term Financial Plan, the panel considered a number of proposals in relation to the redesign and re-provision of adult social services.

The meeting in December enabled a number of high profile proposals to be scrutinised. However, before finalising their budget recommendations, the panel requested further information on a number of issues, including:

- The aims and objectives of the Neighbourhood Connects project
- The Haven Day Care Service

- Proposals for the Haynes and the Grange
- Proposals in relation to the Osborne Grove Nursing Home
- Care Purchasing Packages
- New Pathways for People with Learning Disabilities
- Voluntary Sector Savings

These issues were considered by the panel in January at a meeting attended by over 80 members of the public / service users.

### ***Cross Cutting Issues***

In addition, during the course of the year the panel considered a number of cross cutting briefs, including:

- Issues in relation to the Voluntary Sector
- Findings from the Care Quality Commission concerning Haringey Adult Social Care Services
- Plans to commission an integrated 111 and Out-of-Hours service
- A strategic overview of Primary Care issues in Haringey including the work of the Premises Task and Finish Group.
- The Health and Wellbeing Strategy 2015-18 (Consultation)

### ***Cabinet Q & A***

The year concluded with an opportunity to question Cllr Peter Morton, Cabinet Member for Health and Wellbeing, on his portfolio. Cllr Morton attended meetings throughout the year and the Q&A session in March was both an opportunity to reflect on the year and to prioritise areas for scrutiny involvement moving forward.

## **7. Children and Young People Scrutiny Panel**

Councillors: Akwasi-Ayisi, Berryman, Mark Blake, Hare, Hearn (Chair), Ibrahim and Morris.

Co-optees: Ms Y. Denny (Church of England representative), Mr C. Ekeowa (Catholic Diocese representative), Mr L. Collier

(Parent Governor), and Mr. K. Teye (Parent Governor).

### **Chairs Introduction**

To be confirmed

#### **Panel Project on Youth Transition**

The Panel undertook a piece of in-depth work on young people at risk of becoming a NEET and interventions that could be made to address this. A number of issues were explored:

- What are the choices that a young person has?
- What influences the decisions that they make in response to them?
- What interventions can deliver the best outcomes?

The Panel will be continuing with this work as it decided that it needed more evidence before it is able to make specific recommendations.

#### **OFSTED Single Inspection Framework Report on Services for Children in Need of Help and Protection, Children Looked After and Care Leavers and Review of the Effectiveness of the Local Safeguarding Children Board**

A report was received by the Panel on the recent inspections by OFSTED. Services had been judged as "Requires Improvement". No widespread or serious failures were identified and services had not been found wanting in terms of protecting children. There were a number of recommendations for both the Council and the LSCB to address and 75% of these had already been addressed. Panel Members were of the view that improvement in addressing chronic neglect needed to be given particular priority by services.

#### **Safeguarding Update**

The Chair of the Haringey Local Safeguarding Children Committee (LSCB) reported on the following:

- The role of the LSCB;

- Its response to the recent inspection by OFSTED; and
- How it was addressing the issue of child sexual abuse.

#### **Options Affecting Future Trading Activity at the Council's Outdoor Education Centre, Pendarren House in Powys, Wales**

The Panel looked at options for the development of the Pendarren Outdoor Education Centre and expressed support for its development along the lines outlined in option one of the three that were presented to the Panel.

#### **Young People in the Youth Justice System**

The Panel received a report on performance levels for the Youth Offending Service, which were the best that had been recorded by the service since records began.

#### **Support for Disabled Children and Children with Special Educational Needs/SEN Reform**

The Panel noted that 56 disabled children and children with special educational needs from the borough were currently attending university. 114 young people were currently NEETS and their progress would need to be tracked carefully as there was a risk of them being drawn into offending. Further information was requested on how the performance compared with other young people and the physical accessibility of schools.

## 8. Environment & Community Safety Scrutiny Panel

Councillors: Barbara Blake (Chair),  
Gallagher, Gunes, Hare,  
Jogee, Newton and Wright.

Co-opted Member: Mr I. Sygrave (Haringey  
Association of Neighbourhood  
Watches)

### ***Chairs Introduction***

This panel has a wide portfolio which covers environment and crime, litter collections and refuse and recycling. We want to continue to examine our communities and to help improve our environment by providing evidenced based projects which can help inform the debate about how to make this a clean and safe borough to live.

### ***Violence Against Women and Girls***

The Panel undertook a piece of in-depth work on violence against women and girls and, in particular, domestic violence and abuse and the response of health services. A number of recommendations were made and agreed by partners, including that Haringey Clinical Commissioning Group should commission the IRIS scheme for detecting and addressing domestic violence.

### ***Street Cleansing and Waste and Recycling Performance***

The Panel received regular updates on performance levels in respect of street cleansing and recycling. As part of this, clarification was requested as to whether the North London Waste Authority had considered the potential advantages to separating items in recycling processes.

### ***Leisure Centre Refurbishment and White Hart Lane Improvements***

Consideration was given to progress with the refurbishment of the Council's Leisure Centres as well as improvements to White

Hart Lane Community Sports Centre. The Panel raised the issue of the accessibility of sports facilities and it was agreed to undertake some specific work on this.

### ***Air Quality: How the Council Addresses the Issue of Air Quality and an Update on Air Quality Actions***

The Panel looked at action by the Council to improve air quality and raised a number of issues in response to this, including whether there was a need for an additional air quality monitoring station.

### ***Haringey Safer Communities Partnership - Performance Statistics and Priorities***

The Police Borough Commander reported regularly to the Panel on the latest crime statistics for the borough. The Panel noted that there had been an increase of 19% in violent crime, which equated to 36 more offences per month. However, this did not mean that there had been a large increase in violence as this had been due to a change in how crimes were recorded.

### ***Gangs and Operation Shield***

The Panel looked at work by the Haringey Community Safety Partnership to address the issue of gangs and, in particular, the Integrated Gangs Unit. Re-offending by those on the programme had been reduced by 58%, including a reduction in the seriousness of offences committed. It also heard about Operation Shield, an initiative aimed at reducing gang violence. It noted the comments of the Police Borough Commander that the issue that needed to be addressed was why young black men were committing acts of extreme violence against each other. Until this was addressed successfully, long term progress would not be made.

### ***Operation Equinox***

A report was received on Operation Equinox, which was part of action to address violent crime. This focussed on the three wards that were in the top 30 in

London for violence. The intention was to detect and prevent violent crime and provide reassurance. The Panel commented that initiatives such as this had shown that visible policing and community engagement worked but were concerned that budget cuts meant that there was now less visible policing

## 9. Housing & Regeneration Scrutiny Panel

Councillors: Adje (Chair), Bevan, Carroll, Diakides, Elliot, Engert, Marshall.

### **Panel Chair Introduction**

To be confirmed

There were five dedicated meetings of the Housing & Regeneration Scrutiny Panel in 2014/15, one of which was devoted to scrutinising the Medium Term Financial Plan.

### **Cabinet Q & A**

Two Cabinet members portfolios sit within the remit of this panel (Housing & Regeneration and Planning) and both attended twice in the year to respond to panel questions.

Key issues discussed with the Cabinet Member for Planning included:

- Recruitment and retention of planning service staff;
- Planning enforcement in areas of industrial living;
- Use of temporary staff and impact on service quality.

Key issues discussed with the Cabinet Member for Housing and Regeneration included;

- Estate regeneration programme;
- Future housing management options for Homes for Haringey;
- Changes to the local affordable homes target.

### **Corporate Programmes**

There are a number of Corporate Programmes that fall within the remit of this panel; Tottenham Regeneration and Housing Unification and Improvement. The panel received a number of updates from these programmes during 2014/15 to ensure that implementation was on track and that programmes were delivering expected transformation benefits to the Council.

### **Haringey Housing Strategy**

Council officers attended a panel meeting as part of the consultation process for the development of Haringey Housing Strategy. Members were able to contribute to the underpinning principles of the strategy as well as suggesting ways to further extend the reach of the consultation within the local community.

### **Temporary accommodation**

The panel also discussed ongoing issues emerging for temporary accommodation within the borough as a result of welfare reforms. To assist these discussions, the panel visited the front line customer service centre and the Housing Options team at Apex House.

### **Haringey Preferred Partnership Agreement**

The panel scrutinised this local agreement which aims to extend and improve the strategic working relationship between the Council and six local Registered Housing Providers (RHP).

The agreement also sets out a number of expected services standards, and it was expected that scrutiny would receive a further report on local RHP performance against these standards during 2015/16.

### **Community Engagement with Planning**

An update was received from the Planning Service on the implementation of

recommendations from a previous scrutiny review undertaken by the panel.

It was noted that the Planning Service had implemented the suggested Pre Application Briefing process and that four of these meetings had been successfully held this year.

The panel noted that there were ongoing developments with new technologies which would hopefully assist the way that the way the Planning Service engages and involves local communities.

### **Council role in House building**

The reform of the Housing Revenue Account system has given the Council greater flexibility in the way that it manages its own housing stock, in particular its ability to fund the build of new council owned homes.

The panel undertook an in-depth review to assess what additional legal and financial instruments were available which could further assist the Council in its own house building programme. In addition, the panel sought to assess what could be learnt from other Council house building programmes in other local authorities.

As part of this review the panel:

- Heard evidence from local council officers in the Planning, Finance, Legal and Housing Regeneration teams;
- Talked to housing development managers in 7 other local authorities across London;
- Attended regional conferences and seminars on council house development.

Although the panel has yet to formally report some emerging findings from its investigations have been noted. The panel noted that local authorities are using a range of legal and financial instruments to support their own house building programmes which include:

- Financing solely through HRA;
- Special Purpose Vehicles and borrowing through the General Fund for new build rent (social, affordable or market);
- Financing through the European Social Fund;
- Financing through private finance agreements.

The panel held a number of evidence gathering sessions with other local authorities and gleaned some key learning from their own council build programmes, including:

- The need to ensure that those agencies which will ultimately manage new housing stock are involved by the Council at the early stages of planning and development;
- Council de-risking processes (land clearance, land amalgamation) may help to increase quality of eventual build through facilitating greater developer interest in tender and procurement processes;
- Whilst there may be particular problems in recruitment of professional support services, it can be a false economy to 'under recruit' given the scale of proposed developments.

A final report is expected to be published at Overview & Scrutiny Committee in July 2015.

### **Other panel issues**

In addition to the above issues, the panel also scrutinised a number of issues at these meetings including:

- Planning enforcement;
- The Corporate Asset Management Plan;
- Future plans for Community Buildings; and
- Council plans to develop Selective Licensing in the private rented sector.

## 10. North Central London Joint Health Overview & Scrutiny Committee (JHOSC)

Haringey is a part of a joint health overview and scrutiny committee covering the boroughs of Barnet, Enfield, Camden, Haringey and Islington. Each borough has two representatives on the Committee. Haringey's representatives were Cllrs Gideon Bull (Chair) and Pippa Connor. The Committee was established to scrutinise health issues common to all of the five boroughs.

Amongst the issues discussed this year at the JHOSC were the following:

### **Acquisition of Barnet and Chase Farm Hospitals by Royal Free**

The Committee has continued to monitor in detail the acquisition of Barnet and Chase Farm hospitals by the Royal Free. In particular, it has looked at proposals for the refurbishment of the Chase Farm site as well as pressures on Accident and Emergency services at Barnet Hospital.

### **Specialised Cancer and Cardio-vascular Services Reconfiguration**

The implementation of changes to services have been closely monitored. The Committee commented that the reconfiguration exercise had demonstrated effective engagement with the patients and public but that the changes nevertheless needed to continue to be monitored carefully to ensure their effectiveness.

### **London Ambulance Service (LAS)**

The Committee has scrutinised services provided by the LAS, looking in detail at the pressures on services arising from the increasing number of calls it receives, including;

- The use of intelligent conveyancing;
- Staff shortages and action to address this; and
- The use of private ambulances.

### **Accident and Emergency (A&E) Performance**

Performance of A&E services at the main local hospitals was examined in detail, particularly during the winter period. The Committee noted that demand was still growing and it was becoming more challenging to meet waiting time targets. Many patients could be better dealt with by primary care and efforts to address this were continuing.

### **Hospital Parking**

The Committee looked at the arrangements for parking at hospitals within the local area and their respective charges. It also received a response from Healthwatch regarding how local hospitals were responding to new regulations governing parking.

### **North Middlesex University Hospital – Care Quality Commission Inspection**

An inspection in June 2014 by the Care Quality Commission of the hospital had rated it as “requiring improvement”. The Committee considered a report from the hospital trust on action required and being taken to address the issues within the report.

### **NHS 111/Out of Hours Re-Commissioning**

The process for the re-commissioning of the NHS 111 Services and Out of Hours Services in the area was discussed by the Committee with CCG officers. The Committee also received a deputation on the issue from members of the Defend Haringey Health Services Coalition.

### **Mental Health Services in Barnet, Enfield and Haringey**

Committee Members from Barnet, Enfield and Haringey have met separately to look at issues relating to acute mental health services across the three boroughs and, in particular, the future development of services provided by Barnet, Enfield and



Haringey Mental Health Trust. They noted that, in common with elsewhere, resources for mental health services have diminished despite increases in the number and acuity of patients. Action was being taken by commissioners to address this issue. The Committee also looked at the following

- Quality Issues;
- The Enablement Model of Care; and
- Financial matters.

### ***Complaints Regarding Primary Care Issues***

The Committee received a presentation from the Head of Complaints at NHS England regarding complaints concerning primary care services. In addition, it also received feedback from Healthwatch organisations in each of the five boroughs regarding issues in their particular area.

### ***Whittington Health – Five Year Plan***

Regular updates have been provided to the Committee on the future strategic plans of Whittington Health. In addition, consideration has also been given to the Trust's work to develop integrated care within the local community and the development of its ambulatory care centre.

### ***Integrated Care***

The Committee received a case study from officers from Islington CCG on how integrated care and joined up working between the NHS and local authorities was being developed within Islington.

### ***Primary Care Transformation***

An update was provided to the Committee on plans by NHS England to transform primary care services and how these were progressing. As part of this, the Committee sought assurance that primary care would be designed into regeneration and major development schemes.

### ***North Central London Maternity Network***

The Committee received an update on the work of the North Central London Maternity Network in developing maternity services.

They raised concerns regarding how mental health issues were dealt with during and after pregnancy and noted action that was being taken to address this.

## **11. Budget scrutiny**

The Overview and Scrutiny Committee and panels considered relevant areas of the Draft Medium Term Financial Plan (MTFP) 2015/16 to 2017/18. Budget proposals within the MTFS were different to previous years given the scale of the required savings required (£70m) and that this was a three years budget (savings and investment proposals identified over the next three years).

All scrutiny bodies held a dedicated meeting to consider the Draft MTFP and asked questions of Cabinet Members and Senior Officers about the budget proposals. There were numerous representations made to both the Committee and scrutiny panels from local communities on the impact that proposed savings may have locally. In total, over 100 local residents, community and voluntary group representatives attended these meetings.

There were 74 savings and investment proposals for which the Committee made 30 recommendations to Cabinet. These were considered by Cabinet at its meeting on the 10<sup>th</sup> February 2015.

## **12. How to get involved in scrutiny?**

It is important that Scrutiny is as an accessible and open process and as a consequence, all meetings of Overview and Scrutiny Committee are held in public. Meetings are also more flexible than other council committees in that everyone is welcome to attend and that you may be able to ask questions at the meeting if you have requested this from the Chair in advance.

People can get involved in Scrutiny by contributing oral or written evidence to the Overview & Scrutiny Committee or to a Scrutiny Panel by:

- Submitting questions to a Scrutiny meeting;
- Being invited to participate in a Scrutiny Review;
- Suggesting topics for which the Committee or Panel may wish to investigate;
- Becoming a co-optee on the Committee, Panel or review

You can get more information about how to get involved in scrutiny from the scrutiny pages on the Haringey website ([haringey.gov.uk](http://haringey.gov.uk)).

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## Appendix A – The function and service areas covered by scrutiny bodies (2014/15)

<b>Scrutiny body</b>	<b>Scrutiny function</b>	<b>Policy areas covered</b>
<b>Overview and Scrutiny Committee</b>	<ul style="list-style-type: none"> <li>▪ Cabinet Q &amp; A</li> <li>▪ Scrutiny work programme</li> <li>▪ Ratifying reports of Panels</li> <li>▪ Budget Scrutiny</li> <li>▪ Borough wide/cross cutting topics</li> <li>▪ Call-in</li> <li>▪ Councillor Call for Action</li> <li>▪ Updates on previous reviews</li> <li>▪ Updates from scrutiny panels</li> </ul>	<ul style="list-style-type: none"> <li>▪ Council budget and performance</li> <li>▪ Corporate policy and strategy</li> <li>▪ Corporate services (communications, IT, procurement, commissioning, HR, Governance)</li> <li>▪ Tackling unemployment and worklessness</li> <li>▪ Growth and inward investment</li> <li>▪ External partnerships</li> <li>▪ Social &amp; financial inclusion</li> <li>▪ Adult Learning and skills</li> <li>▪ Carbon Reduction and Haringey 40:20</li> <li>▪ Council tax, benefits and taxation</li> <li>▪ Arts and Culture / Libraries</li> <li>▪ Equalities</li> <li>▪ St Ann's Hospital redevelopment</li> </ul>
<b>Adults and Health Scrutiny Panel</b>	<ul style="list-style-type: none"> <li>▪ Cabinet Q &amp; A</li> <li>▪ Performance</li> <li>▪ Policy and strategy</li> <li>▪ Budget scrutiny</li> <li>▪ Updates on previous scrutiny reviews</li> <li>▪ Substantial variations (health)</li> </ul>	<ul style="list-style-type: none"> <li>▪ Health and Wellbeing</li> <li>▪ Adult social care</li> <li>▪ Public health</li> <li>▪ Healthcare (child and adult)</li> <li>▪ Safeguarding adults</li> <li>▪ Health and social care integration and commissioning</li> <li>▪ Disabilities</li> <li>▪ Voluntary sector engagement</li> <li>▪ Working with CCG and NHS</li> <li>▪ Children to adult social care transition</li> </ul>
<b>Children and Young People Scrutiny Panel</b>	<ul style="list-style-type: none"> <li>▪ Cabinet Q &amp; A</li> <li>▪ Performance</li> <li>▪ Policy and strategy</li> <li>▪ Budget scrutiny</li> <li>▪ Updates on previous scrutiny reviews</li> </ul>	<ul style="list-style-type: none"> <li>▪ Outstanding for all - schools and learning</li> <li>▪ Safeguarding children</li> <li>▪ Early years and child care</li> <li>▪ Adoption and fostering</li> <li>▪ Looked-after children</li> <li>▪ Children with disabilities or additional needs</li> <li>▪ Haringey 54,000 programme*</li> <li>▪ Youth and Youth Offending Services</li> </ul>
<b>Housing &amp; Regeneration Scrutiny Panel</b>	<ul style="list-style-type: none"> <li>▪ Cabinet Q &amp; A</li> <li>▪ Performance</li> <li>▪ Policy and strategy</li> <li>▪ Budget scrutiny</li> <li>▪ Updates on previous scrutiny reviews</li> </ul>	<ul style="list-style-type: none"> <li>▪ Tottenham regeneration and other borough-wide regeneration</li> <li>▪ Corporate property and investment</li> <li>▪ Housing investment programme</li> <li>▪ Housing policy</li> <li>▪ Homelessness, temporary accommodation</li> <li>▪ Homes for Haringey and RHPs</li> <li>▪ Planning policy</li> <li>▪ Planning applications and development management</li> <li>▪ Building Control</li> <li>▪ Planning Enforcement</li> <li>▪ Houses of Multiple Occupation</li> </ul>
<b>Environment &amp; Community Safety Scrutiny Panel</b>	<ul style="list-style-type: none"> <li>▪ Cabinet Q &amp; A</li> <li>▪ Performance</li> <li>▪ Policy and strategy</li> <li>▪ Budget scrutiny</li> <li>▪ Updates on previous scrutiny reviews</li> </ul>	<ul style="list-style-type: none"> <li>▪ Streets and Highways</li> <li>▪ Parking and traffic management</li> <li>▪ Recycling, waste and street cleaning</li> <li>▪ Licensing (except HMOs)</li> <li>▪ Environmental health and enforcement</li> <li>▪ Parks and open spaces</li> <li>▪ Leisure and Leisure Centres</li> <li>▪ Community Safety</li> <li>▪ Engagement with the Police</li> <li>▪ Tackling antisocial behaviour</li> </ul>

**For further information:**

**Overview and Scrutiny Committee: 0208 489 6950**  
[martin.bradford@haringey.gov.uk](mailto:martin.bradford@haringey.gov.uk)

**Adults & Health Scrutiny Panel: 0208 489 2933**  
[Christian.scade@haringey.gov.uk](mailto:Christian.scade@haringey.gov.uk)

**Children and Young People Scrutiny Panel: 0208 489 2921**  
[rob.mack@haringey.gov.uk](mailto:rob.mack@haringey.gov.uk)

**Environment & Community Safety Scrutiny Panel: 0208 489 2921**  
[rob.mack@haringey.gov.uk](mailto:rob.mack@haringey.gov.uk)

**Housing & Regeneration Scrutiny Panel: 0208 489 6950**  
[martin.bradford@haringey.gov.uk](mailto:martin.bradford@haringey.gov.uk)

**For general information or enquiries:**

 [scrutiny@haringey.gov.uk](mailto:scrutiny@haringey.gov.uk)

 **Overview & Scrutiny, 5th Floor, River Park House, Wood Green,  
London. N22 8HQ**